

Upholding Good Business Conduct Scorecard

Achieving Sustainable Economic Development Scorecard

100%

OF FULLY OWNED CLINICS PASSED

local healthcare authorities’¹ certification/renewal

100%

OF NEW SUPPLIERS SCREENED

using Code of Conduct in Singapore and Philippines

100%

OF NEW EMPLOYEES COMPLETED DATA PRIVACY TRAINING

as part of onboarding in Singapore, Philippines and Vietnam

Performance (FY2025)

Data Governance, Security and Management

				
Total number of substantiated complaints received concerning breaches of customer privacy from outside parties	0	16	0	0
Total number of substantiated complaints received concerning breaches of customer privacy from regulatory bodies	0	0	0	0
Total number of identified leaks, thefts, or losses of customer data	0	46	0	2

HEALTHCARE ASIA AWARDS SERVICE INNOVATION OF THE YEAR

was awarded to **Fullerton Health (Philippines)** and **RadLink Philippines** for transforming patient care through innovative healthcare delivery

CELEBRATED 30 YEARS

of delivering quality, comprehensive healthcare to Filipinos through **Asalus Corporation (Intellicare)**

302,096 NEW LIVES ONBOARDED IN THE PHILIPPINES

our Healthcare Management Organisation (“HMO”), Healthcare Management, and Clinic Services programmes in 2025,

BRINGING TOTAL LIVES TOUCHED TO **2,743,227**

OPENING OF TWO NEW WELLNESS CENTRES

increasing focus on preventive healthcare

OPENING OF THE FULLERTON HEALTH (INDONESIA) EXECUTIVE HEALTH SCREENING CENTRE, THE 7th GS LAB BRANCH AND TMC MALUK,

enhancing access to premium preventive care and comprehensive laboratory services

OPENING OF THREE NEW CLINICS

across Luzon and Visayas

¹ Local healthcare authorities refer to Ministry of Health (“MOH”) for Singapore, Department of Health (“DOH”) for Philippines, and Kementerian Kesehatan (Ministry of Health Indonesia or “Kemenkes”) for Indonesia.