



FAMILYCARE

Providing affordable and accessible care for you and your family



FAMILYCARE BENEFITS AND PREFERRED RATES (effective 01 Jan 2023)

Telemedicine[^]



Consultation
Medication Delivery

\$15
Free*

General Practitioner[^]



Consultation

\$11

Flu Vaccination



Quadrivalent Vaccine

\$25

Covid-19 Test



(Only at Fullerton Owned Clinics)

PCR Test
ART Test

\$95
\$31

E-Wallet



Upon activation, access to > 250 GP Panel Clinics. Use e-wallet as a payment method for GP, Dental and Telemedicine services.



Specialist

Initial Consultation

Simple (15 mins) \$70
Complex (>15 mins) \$100
(For 1st time consultation)

Subsequent Consultation

Simple (15 mins) \$45
Complex (>15 mins) \$70

Healthy heart screening package

\$280**



Dental

Dental consultation \$20

Dental consultation + scaling + polishing \$68

Normal tooth extraction \$50



Health Screening

Live Fuller Basic Scan \$234

Live Fuller Classic Scan \$374

Live Fuller Jade 65 Scan \$561

Live Fuller Female Scan \$80 - \$300

Live Fuller Male Scan \$160 - \$220



Physiotherapy

Consultation \$130
Initial (45 mins)
Subsequent (30 mins)



Ambulance

Office Hours (8am – 5pm)
One / Two Way \$100 / 120
After Office Hours
One / Two Way \$150 / 200

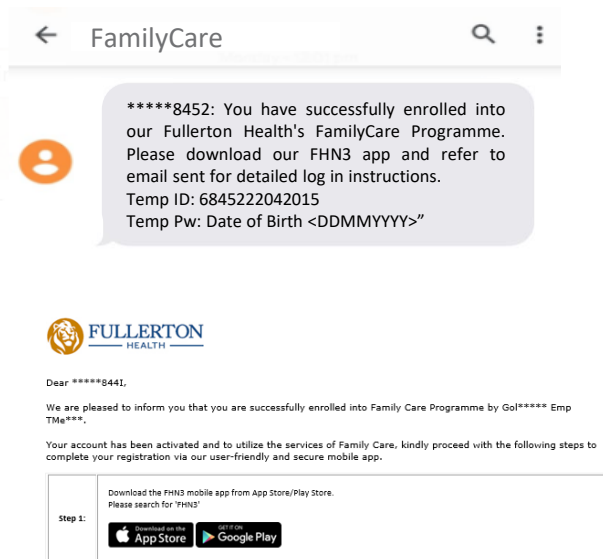


FAMILYCARE MEMBER'S FIRST TIME LOG-IN

Step-by-step walkthrough

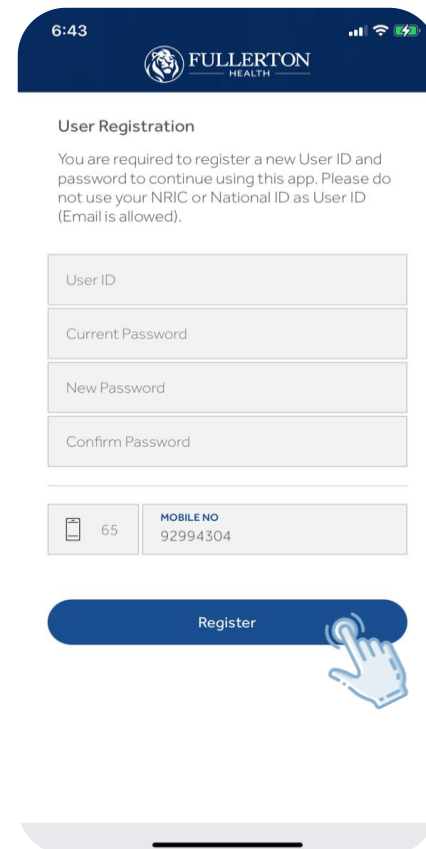
1 Confirmation

Successfully registered FamilyCare member will receive log in details via SMS and email sent to registered phone number and email address within 1 working day



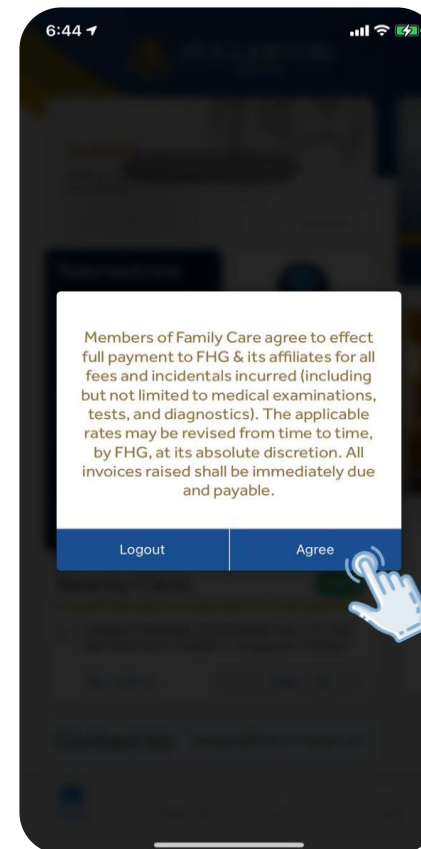
2 First time log-in

Download our FHN3 mobile app on Appstore / Google Playstore and log in using details provided and change your user ID and password



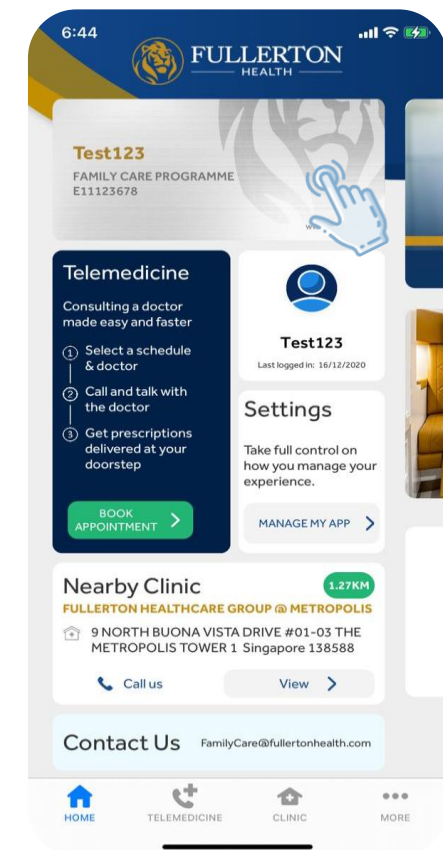
3 Terms & Conditions

Agree to the T&Cs to start accessing FamilyCare



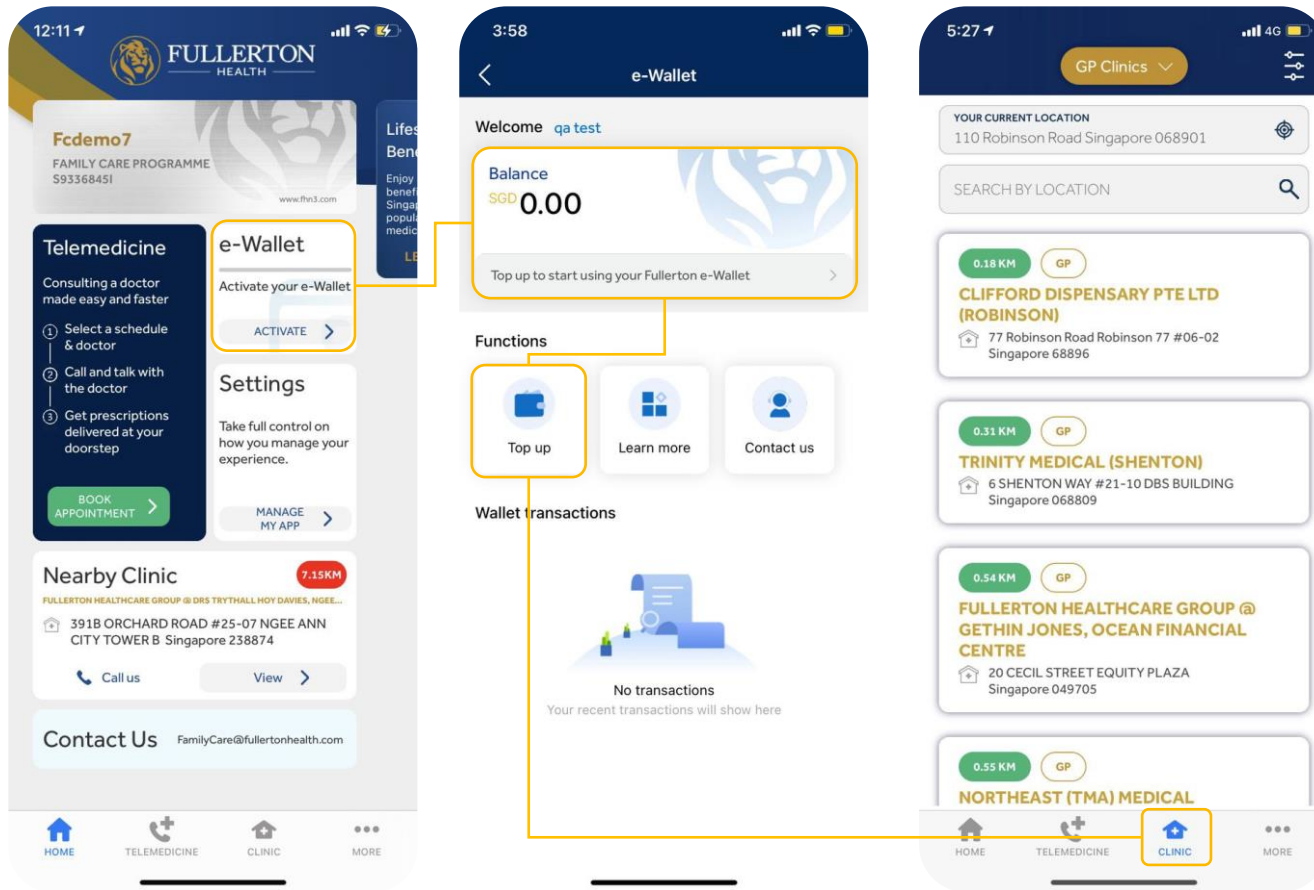
4 Access

Your FamilyCare e-card will be displayed (please use this card as verification for FamilyCare benefits eligibility)



E-WALLET

Access to > 250 GP Panel Clinics | Use e-wallet to pay for GP, Dental and Telemedicine services



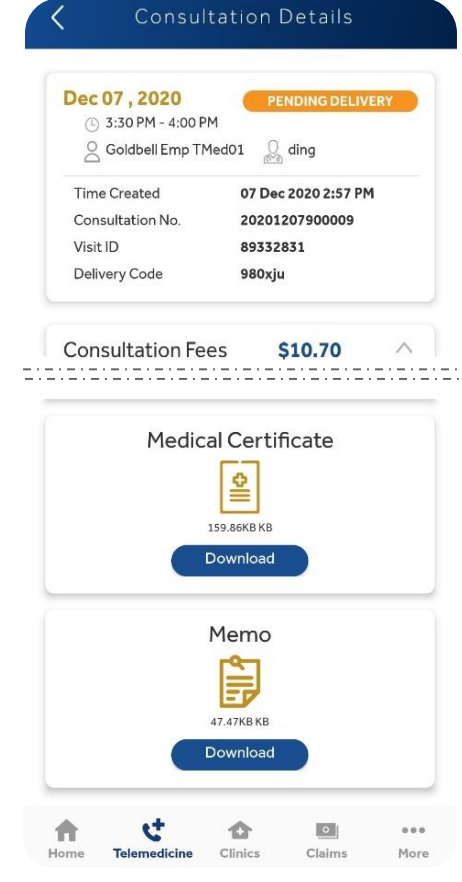
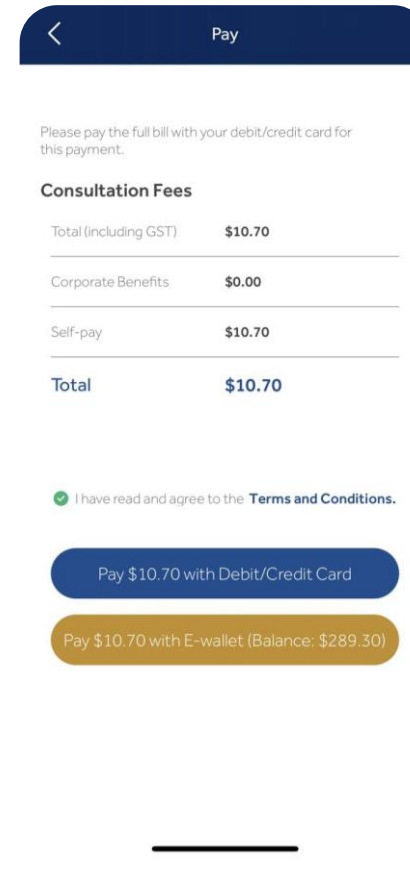
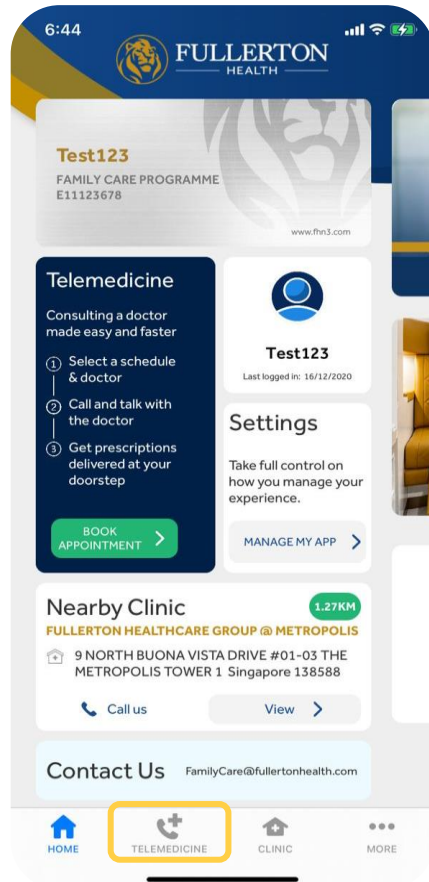
- 1 Complete your e-Wallet activation with a minimum top-up of S\$50
- 2 Upon successful first-time top-up, your e-Wallet benefits will be activated

(>250 panel GP clinics will be made available for access)
- 3 When visiting a GP / Dental panel clinic or utilising Telemedicine services, please ensure that you have sufficient balance in your e-Wallet balance


Please refer to e-Wallet user manual for step by step guidance.

GENERAL PRACTITIONER

Telemedicine



FAMILYCARE

Seamlessly integrated as a feature on FHN3 



Schedule and appointment with our Fullerton Health Doctors



Pay via your Debit/ Credit Card / E-wallet



Choose delivery timing and download MC; delivery charge is currently waived

GENERAL PRACTITIONER

GP Clinics



>250 GP panel clinics will be available for access upon e-Wallet activation



Clinic	Address	Operating Hours
Drs Thompson & Thomson (Radlink Medicare) Pte Ltd	24 Raffles Place, Clifford Centre #02-08, Singapore 048621	Mon – Fri (8.30am – 12.45pm, 2 – 4.45pm)
Fullerton Healthcare @ Jurong Point	1 Jurong West Central 2, Jurong Point #B1-A19B, Singapore 648886	Mon – Fri (8.30am – 6pm), Sat (8.30am – 1pm)
Fullerton Healthcare @ Ngee Ann City Tower B	391B Orchard Road, Ngee Ann City Tower B #25-07, Singapore 238874	Mon – Fri (8.30am – 1pm, 2- 5.30pm) Sat (8.30 – 1pm)
Fullerton Healthcare @ 78 Shenton Way	78 Shenton Way #04-01, Singapore 079120	Mon – Fri (7am – 1pm, 2 – 5pm), Sat (7am – 1pm)
Fullerton Healthcare @ Nanyang Technological University (NTU)	36 Nanyang Avenue, Nanyang Technological University #01-01/02, Singapore 639801	Mon – Fri (8.30am – 9pm), Sat (9.30am – 12pm)

GENERAL PRACTITIONER GP Clinics



>250 GP panel clinics will be available for access upon e-Wallet activation



Clinic	Address	Operating Hours
Fullerton Healthcare @ Ocean Financial Centre	10 Collyer Quay, Ocean Financial Centre #03-07/08, Singapore 049315	Mon – Fri (8.30am – 5pm), Sat (8.30am – 1pm)
Fullerton Healthcare @ Marina Bay Financial Centre	8 Marina Boulevard, Marina Bay Financial Centre Tower 2 #01-03, Singapore 018981	Mon – Fri (8.30am – 5.30pm)
Fullerton Healthcare @ The Metropolis	9 North Buona Vista Drive, The Metropolis Tower 1 #01-03 , Singapore 138588	Mon – Fri (8.30am – 1pm, 2 – 5.30pm)
Fullerton Healthcare @ Watsons Changi City Point	5 Changi Business Park Central 1, Changi City Point #B1-14/15 , Singapore 486038	Mon – Fri (10 – 11.30am, 12.30 – 5.30pm)
Primary Care Asia	290 Orchard Road, Paragon Medical Centre #15-11/12 , Singapore 238859	Mon – Fri (8.30am – 5.30pm), Sat (8.30am – 1pm)

FLU VACCINATION



Quadrivalent Vaccine

\$25 Price before GST

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**
- Available only at Fullerton Health clinics

COVID-19 TEST



PCR Test

\$95 Price before GST

ART Test

\$31 Price before GST

Note:

- **Strictly by appointment only (Hotline: 6333 3636 - Option 4)**
- Available only at Fullerton Health clinics

SPECIALIST

Healthy Heart Screening Package

\$280.00 Price before GST



1. Clinical Assessment & Review
 - Interview and physical examination by Cardiologist**
 - Review of medical reports by Cardiologist**
2. Laboratory
 - Lipid Screen
 - Total Cholesterol, HDL Cholesterol, LDL Cholesterol, TC/ HDL Ratio, Triglycerides
 - Liver Function Test
 - Bilirubin, Total Protein, Albumin, Globulin, A/G Ratio, ALP, SGOT, SGPT, SGGT
 - Renal Screen
 - Glucose, Potassium, Sodium, Chloride, Urea, Creatinine
3. Tests
 - Electrocardiogram (ECG)

Note:

- **Valid till 31st Dec 2023**
- **Strictly by appointment only (Hotline: 6715 6407)**

* Test and review will be done at the following locations only:

- 820 Thomson Road #06-02 Mt Alvernia Medical Centre Block A Singapore 574623
- 319 Joo Chiat Place #03-05B Parkway East Medical Centre Singapore 427989
- 3 Mount Elizabeth, #16-15 Medical Centre, Singapore 228510

** *Cardiologist: Dr Tan Kok Soon/ Dr Tan Svenszeat / Dr Kelvin Wong*

SPECIALIST

Specialist clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address	Operating Hours
Orchard Heart Specialist (Orchard)	3 Mount Elizabeth, #16-15 Medical Centre, Singapore 228510	Mon – Fri (9am – 5pm), Sat (9am – 12:30pm)
Orchard Heart Specialist (Mount Alvernia)	820 Thomson Road #06-02 Mount Alvernia Medical Centre Block A, Singapore 574623	Mon – Fri (9am – 5pm), Sat (9am – 1pm)
Orchard Heart Specialist (Parkway East)	319 Joo Chiat Place #03-05B Parkway East Medical Centre, Singapore 427989	Mon – Fri (9am – 5pm), Sat (9am – 1pm)
IN Surgery (Parkway East)	319 Joo Chiat Place #03-03 Parkway East Medical Centre, Singapore 427989	Mon – Fri (9am – 5pm)
IN Surgery (Farrer Park)	1 Farrer Park Station Road, #08-11 Farrer Park Medical Centre, Singapore 217562	Mon – Fri (9am – 5pm), Sat (9am – 12:30pm)
The Vascular & General Surgery Centre Pte Ltd	290 Orchard Rd, #18-05 Paragon Medical Suites, Singapore 238859	Mon – Fri (9am – 5.30pm), Sat (9am – 12:30pm)
Alpha Joints & Orthopaedics Pte Ltd (Paragon)	Paragon Medical Centre 6, #17-12, 290 Orchard Rd, Singapore 238859	Mon – Fri (9am – 5pm), Sat (9am – 1pm)
Stanley Ear Nose Throat & Sinus Centre	Gleneagles Medical Centre 6, #03-06 Napier Rd, Singapore 258499	Mon – Fri (8.30am – 5pm), Sat (8.30am – 1pm)

PHYSIOTHERAPY

Locations



Note:

- Strictly by appointment only (Hotline: 8816 1244 / 8816 1412 or email jarah@urban-rehab.org)

Name	Address	Operating Hours
URBANREHAB @ RB CAPITAL	22 Malacca Street, #03-03, RB Capital Building, Singapore 048980	(Mon - Fri) 8.30am - 5.30pm
URBANREHAB @ METROPOLIS	9 North Buona Vista Drive, #01-03, The Metropolis Tower 1, Singapore 138588	(Mon - Fri) 8.30am - 5.30pm
URBANREHAB @ MBFC	MBFC 10 Marina Blvd, #01-03/1A Marina Bay Financial Centre Tower 2, Marina Bay Link Mall, 018981 (Inside Fullerton GP Clinic)	(Mon - Fri) 8.30am - 5.30pm
URBANREHAB @ NOVENA	101 Irrawaddy Road, #16-11/12, Royal Square Novena, Singapore 329565	(Mon - Fri) 8.30am - 5.30pm (Sat) 8.30am – 3pm
URBANREHAB @ PARAGON MEDICAL CENTRE (LEVEL 15 & 17)	(Inside Primary Care Asia Clinic) 290 Orchard Road, #15-11 Paragon Medical Centre, Singapore 238859 (Inside Alpha Joints) 290 Orchard Road, #17-12 Paragon Medical Centre, Singapore 238859	(Mon - Fri) 8.30am - 5.30pm (Sat) 9.00am – 3.00pm
URBANREHAB @ Ngee ANN CITY	391B Orchard Road, #25-03/07/08 , Ngee Ann City, Tower B, Singapore 238874 (inside Fullerton Health clinic)	(Mon - Fri) 8.30am - 5.30pm



DENTAL

Dental price list



Note:

- Strictly by appointment only (Hotline: 6715 6407)
- Rates are effective from 1st July 2021

S/N	Treatment Schedule	FamilyCare Rates (excl. GST)
1	Consultation (w/o treatment)	\$20.00
2	Consultation + Scaling & Polishing	\$68.00
3	Xray	Periapical / Bite wing: \$35 OPG (Jaw-sized): \$80
4	Prophylaxis (Scaling & Polishing)	\$55.00
5	Normal Tooth Extraction - Anterior (inclusive of local anesthesia)	\$50.00
6	Normal Tooth Extraction - Posterior (inclusive of local anesthesia)	\$85.00
7	Filling - Amalgamation (Single surface)	\$50.00
8	Filling - Amalgamation (> than 2 surface)	\$85.00
9	Filling - Tooth Coloured (Single surface)	\$75.00
10	Filling - Tooth Coloured (> than 2 surface)	\$90.00
11	Fluoride Treatment	\$30.00
12	Alveoplasty (per quadrant & with extraction)	\$30.00
13	Alveoplasty (per quadrant & w/o extraction)	\$50.00
14	Medications (painkiller & others)	\$5.00
15	Medications (antibiotic)	\$10.00

DENTAL

Dental clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address
Q & M Dental Centre (Bugis)	200 Victoria Street #02-28 Bugis Junction, Singapore 188021
Q & M Dental Centre (Orchard) Pte Ltd	181 Orchard Road #04-14/19 Orchard Central (S) 238896
Q & M Dental Centre Pte Ltd	180 Kitchener Rd #B1-13/15 City Square Mall, S(208539)
Q & M Dental Surgery (Boon Lay MRT)	301 Boon Lay Way #01-05 Boon Lay MRT Stn, S(649846)
Q & M Dental Surgery (Bt Batok Central)	Blk 634 Bt Batok Central #01-112 S(650634)
Q & M Dental Surgery (Gombak) Pte Ltd	Blk 371 Bt Batok St 31 #01-302 S(650371)
Q & M Dental Surgery (Holland Village)	200 Holland Ave #B1-19 Holland Village MRT Stn S(278995)
Q & M Dental Surgery (Hougang)	1187 Upper Serangoon Road #01-55 The Midtown, S(533971)
Q & M Dental Surgery (Kallang)	4 Lorong 1 Geylang (S) 389116

DENTAL

Dental clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address
Q & M Dental Surgery (Khatib) Pte Ltd	Blk 846 Yishun Ring Rd #01-3613 S(760846)
Q & M Dental Surgery (Marsiling) Pte Ltd	Blk 304 Woodlands St 31 #01-121 & 123 S(730304)
Q & M Dental Surgery (Potong Pasir)	51 Upper Serangoon Road, #03-10 & 11 The Poiz Centre, S(347697)
Q & M Dental Surgery (Serangoon Central) Pte Ltd	Blk 264 Serangoon Central #01-235 S(550264)
Q & M Dental Surgery (Serangoon North) Pte Ltd	Blk 153 Serangoon North Ave 1 #01-536 S(550153)
Q & M Dental Surgery (Serangoon) Pte Ltd	Blk 261 Serangoon Central Drive #01-29 (S) 550261
Q & M Dental Surgery (Tiong Bahru) Pte Ltd	Blk 18 Jalan Membina #02-02 S(164018)
Q & M Dental Surgery (Yew Tee)	21 Choa Chu Kang North 6 #01-32 Yew Tee Point, S(689578)
Q & M Dental Surgery (Yishun Ring Road)	598 Yishun Ring Road, #B1-10 Wisteria Mall, S(768698).

DENTAL

Dental clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address
Q & M Dental Surgery (Jurong West)	1 Jurong West Central 2 #B1-20D Jurong Point Shopping Centre (S) 648886
Q & M Dental Surgery (Clementi West) Pte Ltd	Blk 725 Clementi West Street 2 #01-206 (S) 120725
Q & M Dental Surgery (Kovan) Pte Ltd	Blk 203 Hougang Street 21 #01-87 (S) 530203
Q & M Dental Surgery (Havelock Road)	Blk 51 Havelock Road #01-03 Havelock View (S) 161051
Q & M Dental Centre (River Valley) Pte Ltd	19 Hoot Kiam Road (S) 249401
Q & M Dental Surgery (Sembawang Way)	Blk 355 Sembawang Way #01-07 (S) 750355
Q & M Dental Surgery (Geylang)	1 Lorong 22 Geylang #01-01 Grandview Suites (S) 398664
Q & M Dental Centre (Orchard Central)	181 Orchard Road #04-16 Orchard Central (S) 238896
Q & M Dental Centre (North Bridge) Pte Ltd	107 North Bridge Rd, B1-37/38 Funan, (S)179105
Q & M Dental Surgery (Kim Tian) Pte Ltd	126 Kim Tian Road Kim Tian Green #01-03 Singapore 160126

DENTAL

Dental clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address
Royce Dental Surgery (Bedok)	214 Bedok North Street 1 #01-177 (460214)
Royce Dental Surgery (Bidadari)	106a Bidadari Park Drive #01-01 (341106)
Royce Dental Surgery (Bishan)	501 Bishan Street 11 #01-372 (570501)
Royce Dental Surgery (Bukit Batok)	150 Bukit Batok Street 11 #01-232 (650150)
Royce Dental Surgery (Ghim Moh)	21 Ghim Moh Road Ghim Moh Gardens #01-203 (270021)
Royce Dental Aesthetic And Implant Centre (Holland Village)	8a Lorong Mambong Holland Village (277674)
Royce Dental Surgery (Kovan)	951 Upper Serangoon Road 115a Commonwealth Drive #04-09 (534714)
Royce Dental Orthodontic Centre (Seletar Mall - Sengkang)	33 Sengkang West Avenue 115a Commonwealth Drive #04-09 (797653)
Royce Dental Surgery (Sembawang)	361 Sembawang Crescent Multi Storey Car Park #01-08 (750361)
Royce Dental Centre (Serangoon Gardens)	78 Serangoon Garden Way Serangoon Garden Estate #01 – 00 (555974)

DENTAL

Dental clinics



Note:

- Strictly by appointment only (Hotline: 6715 6407)

Clinic	Address
Royce Dental Surgery (Yishun)	160 Yishun Street 11 #01-204 (760160)
Royce Dental Surgery (Jem)	50 Jurong Gateway Road Jem #04-16 (608549)
Royce Orthodontic & Paediatric Dental Centre (Katong 112 Mall)	112 East Coast Road 112 Katong #03-10/11 (428802)
Royce Dental Surgery (Clementi)	328 Clementi Avenue 2 #01-206 (120328)
Royce Dental Surgery (Marine Parade)	80 Marine Parade Road Parkway Parade #05-23 (449269)
Royce Dental Surgery (Tampines)	601b Tampines Avenue 9 Tampines Greenridges #01-07 (522601)
Royce Dental Surgery (Woodlands)	371 Woodlands Avenue 1 #01-821 (730371)
Royce Dental Orthodontic Centre	3155 Commonwealth Avenue West The Clementi Mall #04-09 (129588)

HEALTH SCREENING



Live Fuller **Basic Scan \$250.00 NETT / \$233.64 Price before GST**

1. Clinical Measurements

Height and Weight Measurements | Body Mass Index (BMI) & Body Fat Analysis | Blood Pressure Reading

2. Resting Electrocardiogram (ECG)

3. Chest X-Ray

4. Medical Report and Medical Review*

5. Blood and Urine Investigations

[FME10]



Lipid Screen

- Total Cholesterol
- HDL-Cholesterol
- Total/HDL Cholesterol Ratio
- LDL-Cholesterol
- Triglycerides
- Wr-CRP

Liver Screen

- Bilirubin
- Alkaline Phosphatase
- GGT
- SGPT (ALT)
- SGOT (AST)
- Protein
- Albumin
- Globulin
- Albumin/Globulin Ratio

Kidney Screen

- Urea
- Creatinine
- Potassium
- Sodium
- Chloride
- Bicarbonate
- Egfr

Diabetic Mellitus Screen

- Fasting Blood Sugar
- HbA1C

Bone & Joint Screen

- Calcium
- Phosphates
- Uric Acid

Tumour Markers Screen

- AFP (Liver)
- CEA (Colon)
- PSA (Prostate) – For Men
- CA125 (Ovaries) – For Women

Hepatitis Screen

- Hepatitis A Antibody
- Hepatitis B Antibody
- Hepatitis B Antigen

Thyroid Screen

- Free T4
- TSH

Haematology

- Full Blood Count, PBF

Urinalysis

- Urine FEME

Stool Screen

- Stool Occult Blood

STD Screen

- Syphilis Ab

Note:

- Health screening pods and refreshments are **NOT AVAILABLE** for Basic Scan. Basic Scan available only at NAC25 and OFC locations.

- **Strictly by appointment only (Hotline: 6715 6407)**

** Only 1 medical review is included in the package. Consultation charges apply for further reviews.*

HEALTH SCREENING



Live Fuller Classic Scan **\$400.00 NETT / \$373.83 Price before GST**

- Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Height and Weight Measurements | Body Mass Index (BMI) and Body Fat Analysis | Visual Acuity and Colour Blindness Tests | Blood Pressure Reading

- Resting Electrocardiogram (ECG)
- Tonometry (Eye Pressure)
- Medical Report and Medical Review*
- Blood and Urine Investigations

[FME05 + PAH]

+ Choice of **1** of the following tests:

- Additional Heart Test:**
Stress ECG (Treadmill)
- Additional Lung Test:**
Spirometry
- Additional Cancer Test:**
Breast, Pancreas, Nose (Female) /
Testicular, Pancreas, Nose (Male)

[GS1317 (F) / GS1318 (M)]

Note: Strictly by appointment only (Hotline: 6715 6407)

* Only 1 medical review is included in the package. Consultation charges apply for further reviews.

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
LDL-Cholesterol
Triglycerides

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
SGGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

HsCRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME

Stool Screen

Stool Occult Blood

Pap Smear

Pap Smear – Female

HEALTH SCREENING



RECOMMENDED AGE >65yo

Live Fuller **Jade 65 Scan \$600.00 NETT / \$560.75 Price before GST**

- Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Height and Weight Measurements | Body Mass Index (BMI) and Body Fat Analysis | Visual Acuity and Colour Blindness Tests | Blood Pressure Reading

- Resting Electrocardiogram (ECG)

- Tonometry (Eye Pressure)

- Spirometry (Lungs)

- Audiometry

- Medical Report and Medical Review*

- Blood and Urine Investigations

[FME07]

+ Choice of 1 of the following tests:

- Ultrasound Liver
- Ultrasound Kidney, Ureters and Bladder
- Ultrasound Thyroid
- Bone Mineral Density test**
- Ultrasound Prostate (male)
- Ultrasound Breast (female)
- Mammogram (female)***

Note: Strictly by appointment only (Hotline: 6715 6407)

* Only 1 medical review is included in the package. Consultation charges apply for further reviews.

** Done at Radlink (290 Orchard Road, #08-08 Paragon Medical, S 238859)

*** Only available at NAC (391B Orchard Road #25-03/07/08 Ngee Ann City Tower B, S 238874)

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
LDL-Cholesterol
Triglycerides

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
SGGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

HsCRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female
CA 19-9 (Pancreas/ Stomach)
EBV EA IgA (Nose)
CA 15-3 (Breast) – Female

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody
Hepatitis C Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME
Urine Microalbumin /
Creatinine

Stool Screen

Stool Occult Blood

Auto-immune Disease Screen

Anti Nuclear Antibody

HEALTH SCREENING



Live Fuller Female Scan

No.	Tests	Price (before GST)
1.	Female Tumour Markers Screen: <ul style="list-style-type: none"> • CA15.3 (Breast) • CA125 (Ovaries) • Beta HCG (Ovaries) • HE4 (Ovaries) 	[CA01R] <ul style="list-style-type: none"> • ROMA Index (Ovaries) • CA19.9 (Pancreas) • AFP (Liver) • CEA (Colon)
2.	Female Hormone Panel: <ul style="list-style-type: none"> • Estradiol • Luteinizing Hormone 	[MCP2] <ul style="list-style-type: none"> • Follicle Stimulating Hormone • Prolactin (patient to rest for 30min)
3.	Sexual Wellness/ STD Screen: <ul style="list-style-type: none"> • Chlamydia • Gonorrhoea • Herpes Simplex Virus Type I & II 	[ST03] <ul style="list-style-type: none"> • HIV Ag/Ab • VD (Syphilis TP Ab) • RPR & TPPA (if Syphilis is reactive)
4.	HPV DNA test + Pap Smear: Recommended by MOH for women >30yo, every 5 years (cervical cancer)	

Note:

- Health screening pods **NOT AVAILABLE** for Female Scan. Female Scan available only at NAC25 and OFC locations.
- Strictly by appointment only (Hotline: 6715 6407)

** Only 1 medical review is included in the package. Consultation charges apply for further reviews.*

HEALTH SCREENING



Live Fuller Male Scan

No.	Tests	Price (before GST)
1.	Male Tumour Markers Screen: <ul style="list-style-type: none"> Prostate Specific Antigen (PSA) Beta HCG (Testicular) CA19.9 (Pancreas) 	[CA02] <ul style="list-style-type: none"> AFP (Liver) CEA (Colon)
2.	Male Anti-Ageing Panel: <ul style="list-style-type: none"> Testosterone Dehydroepiandrosterone Sulfate (DHEAS) Insulin-like Growth Factor (IGF-1) 	[AAS02] <ul style="list-style-type: none"> Sex Hormone Binding Globulin (SHBG) Free Androgen Index (FAI)
3.	Sexual Wellness/ STD Screen: <ul style="list-style-type: none"> Chlamydia Gonorrhoea Herpes Simplex Virus Type I & II 	[ST03] <ul style="list-style-type: none"> HIV Ag/Ab VD (Syphilis TP Ab) RPR & TPPA (if Syphilis is reactive)

Note:

- Health screening pods **NOT AVAILABLE** for Male Scan. Male Scan available only at NAC25 and OFC locations.
- Strictly by appointment only (Hotline: 6715 6407)

** Only 1 medical review is included in the package. Consultation charges apply for further reviews.*

HEALTH SCREENING



Book an Appointment

Health screenings are strictly by appointment only

NGEE ANN CITY 25 26	Operating Hours	Available timings		
Mon-Fri	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	12:30 – 13:00
	2.00pm – 5.00pm	14:30 – 15:00		
Sat	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
Sun	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
PH	Closed			

OCEAN FINANCIAL CENTRE	Operating Hours	Available timings		
Mon-Fri	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	12:30 – 13:00
	2.00pm – 5.00pm	14:30 – 15:00		
Sat	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
Sun	Closed			
PH	Closed			

BOOK AN APPOINTMENT / ENQUIRIES



familycare@fullertonhealth.com



+65 6715 6407

AMBULANCE



Ambulance Services	FamilyCare Rates (excl. GST)
Office Hours (8am - 5pm)	\$100 (One Way)/ \$120 (Two Way)
After Office Hours (5.01pm - 7.59am)	\$150 (One Way)/ \$200 (Two Way)
Usage of Suction Apparatus	\$30 per patient
Usage of Oxygen	\$30 per patient
Usage of First Aid Items	No charges
No lift landing	\$30 per level (max weight 70KG)
2 Pax Caregivers allowed to accompany patient onboard ambulance	No charges

Note:

- **Strictly by appointment only**
 - **Hotline (Office Hours): 6715 6407**
 - **Hotline (After Office Hours): 6445 7300**

Frequently Asked Questions

What is the FamilyCare programme?

This programme allows eligible members to access telemedicine and other medical services (at preferred rates). Medicine delivery charges for telemedicine are currently waived (until further notice). Other medical services include GP, Specialist services, dental, flu vaccination, health screenings, non-emergency ambulance services and physiotherapy services.

Is there any membership fee?

No. Membership is free. FamilyCare members only need to pay for the medical services incurred.

How do I pay for medical services incurred under the FamilyCare Programme?

FamilyCare members will need to pay for the medical services incurred on a self-payment basis in cash, NETS, credit card or e-wallet (for GP and dental visits only once activated); or by debit/ credit card only in the case of Telemedicine.

Are walk-ins without prior appointment for FamilyCare services allowed?

Apart from visits to our GPs, all other services are strictly on an appointment-only basis.

How do I make appointments to engage the services offered by FamilyCare?

FamilyCare members will be able to make enquiries or book appointments via -

FamilyCare hotline: 6715 6407 (Mon – Fri, 9am – 6pm)

FamilyCare email: familycare@fullertonhealth.com

What if I need to amend my FamilyCare details?

Please write in to familycare@fullertonhealth.com to request for amendments in member details.