



FAMILYCARE

Updated May 2026

Prices and details are accurate at the time of publishing, and we reserve the right to make updates without prior notice.

Seamless, Accessible and Trusted Healthcare for All



About FAMILYCARE



For your family members who are not covered under your Employee Benefits



Enrol your family members to enjoy preferred rates for our Telemedicine and other healthcare services



No limit to the number of family members you can add



No age limit



Simple enrolment via Fullerton Health Concierge mobile app



Only eligible Fullerton Health Concierge corporate members may enroll their family members



FAMILYCARE Benefits and Preferred Rates



E-Wallet

Upon activation, access to > 250 GP Panel Clinics.
Use e-wallet as a payment method for GP, Dental and
Telemedicine services.

Telemedicine[^]



Consultation (Office Hour)	\$20
Consultation (After Office Hour)	\$35
Medication Delivery	Free*

After Office Hour:
Mon – Fri (0000-0759; 2200-2359)
Sat (0000-0759; 1300-2359)
Sun and PH (Full day, 0000-2359)

General Practitioner[^]



Consultation	\$11
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Dental

Dental consultation	\$20
Dental consultation + scaling + polishing	\$68
Normal tooth ex	\$50

Flu Vaccination



Quadrivalent Vaccine	\$30
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Specialist

First Consultation	\$120
Consultation (Follow-up)	\$80
Healthy Heart Screening Package	\$420.00
Cardiac Sport Screening Package	\$980.00
Cardiac Alert Screening Package	\$1,280.00
Cardiac Comprehensive Screening	\$1,980.00
Knee Screening	\$1,188.00
Shoulder Screening	\$1,188.00
Ankle Screening	\$1,188.00
Wrist Screening	\$1,188.00
Sedentary Lifestyle Screening	\$480.00
Adult Deformity Screening	\$650.00
Graceful Aging Pre-sarcopenia Screening	\$550.00



Health Screening

Fuller Life Premium	\$456.30
Fuller Life Gold	\$630.00
Fuller Life Sapphire	\$850.50
Fuller Life Platinum	\$1,557.00



Physiotherapy

Consultation

Physiotherapy (Initial) 60mins	\$199.50
Physiotherapy (Follow-up) 30mins	\$142.50
Physiotherapy (Follow-up) 45mins	\$171.00
Physiotherapy (Follow-up) 60mins	\$199.50
Hand Therapy (Initial) 45mins	\$199.50
Hand Therapy (Follow-up) 30mins	\$142.50
Hand Therapy (Follow-up) 45mins	\$171.00
Podiatry (Full Initial Assessment)	\$190.00
Podiatry (Follow-up Assessment)	\$76.00
Podiatry (Initial Consult) 60mins	\$142.50
Podiatry (Follow-up) 30mins	\$76.00
Podiatry (Follow-up) 60mins	\$142.50



Ambulance

Office Hours (8am – 5pm)	
One / Two Way	\$90 / 108
After Office Hours (5pm – 8am)	
One / Two Way	\$180 / 220



Medical Concierge

Monday – Friday, 9am – 6pm

+65 6715 6407

familycare@fullertonhealth.com

All rates stated are excl. GST.

* Waived until further notice ** Package valid till 31st Dec 2026 ^ Member rates on medication

Seamless, Accessible and Trusted Healthcare for All

Getting Started

Seamless, Accessible and Trusted Healthcare for All



How do you enrol your Family Member?

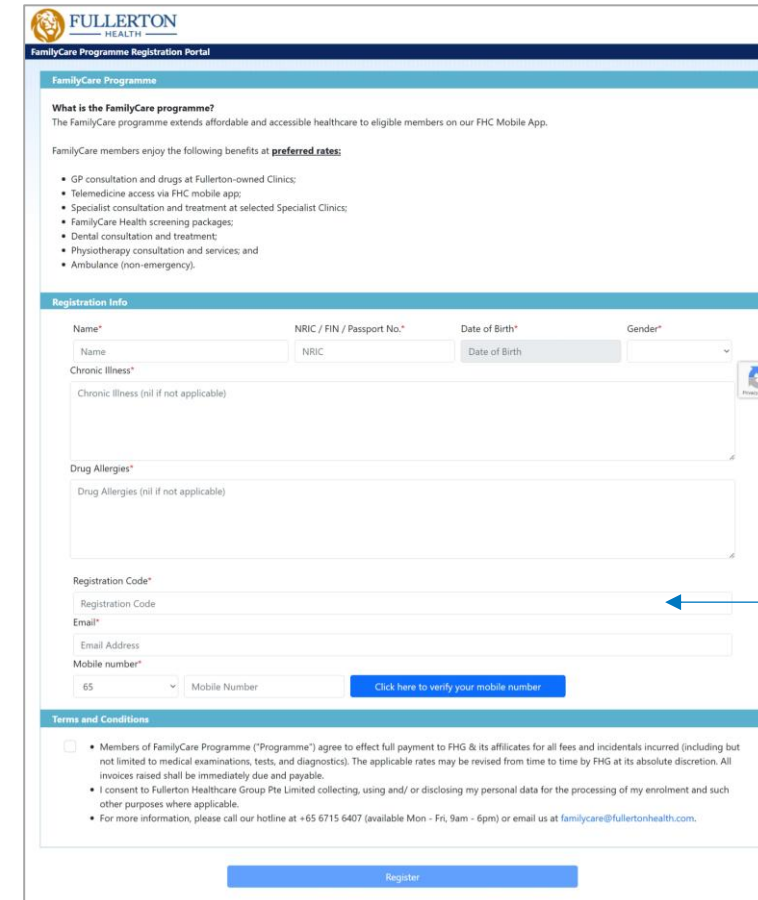
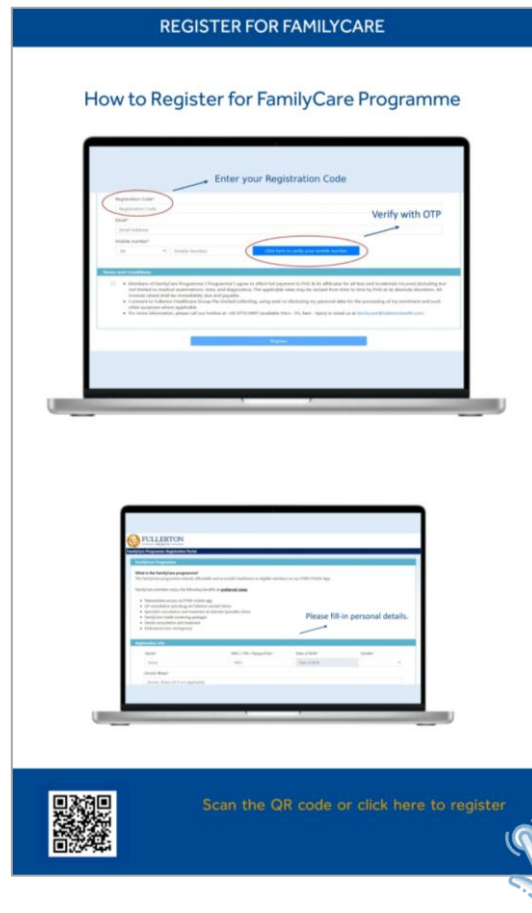
Step-by-step walkthrough via website

1 Access Fullerton Health Website or scan QR code below

<https://www.fullertonhealth.com/sg/family-care-registration/>

2 Register

Fill in registration info, key in the registration code (issued by your company's Fullerton Health contact), personal details of family member and agree to T&Cs.



The image shows the 'FamilyCare Programme Registration Portal' with the Fullerton Health logo at the top. The page is titled 'FamilyCare Programme' and includes a section 'What is the FamilyCare programme?' with a description and a list of benefits. The 'Registration Info' section contains fields for Name, NRIC / FIN / Passport No., Date of Birth, Gender, Chronic Illness, Drug Allergies, Registration Code, Email, and Mobile number. A blue arrow points to the 'Registration Code' field with the text 'Registration Code issued by your company's Fullerton Health contact'. The 'Terms and Conditions' section is at the bottom, followed by a 'Register' button.

Registration Code issued
by your company's
Fullerton Health contact

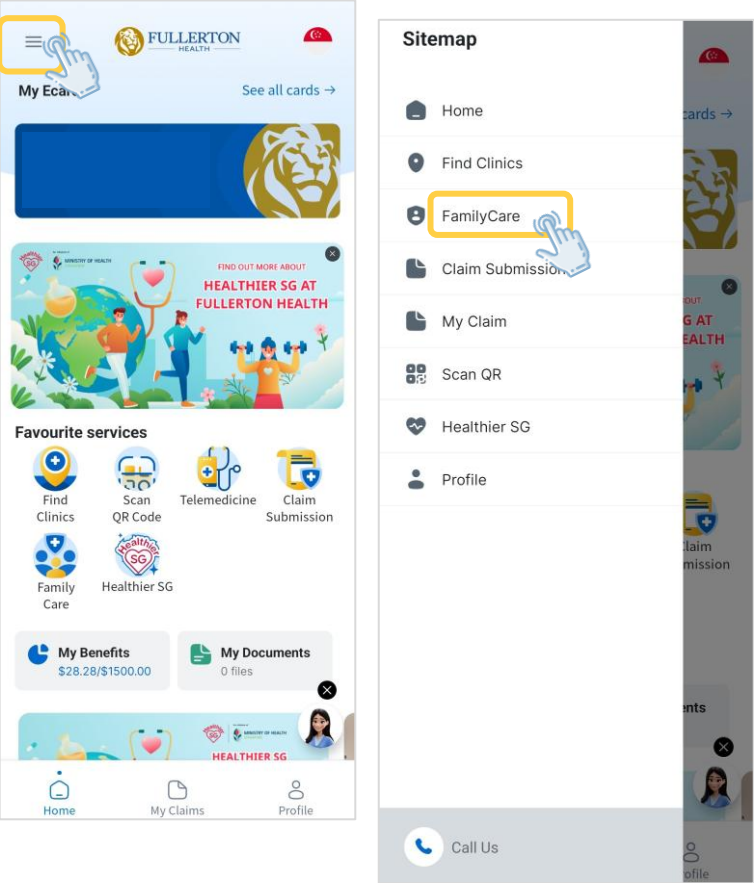
How do you enrol your Family Member?

Step-by-step walkthrough via Fullerton Health Concierge App



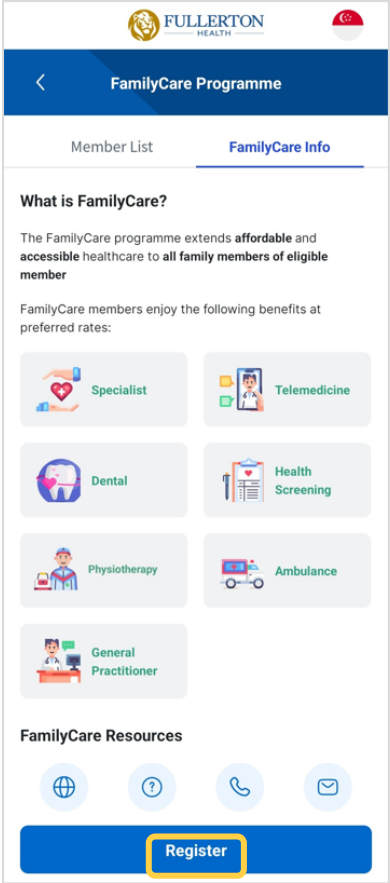
1 Access

Click 'More' and Select 'FamilyCare' option via the side menu



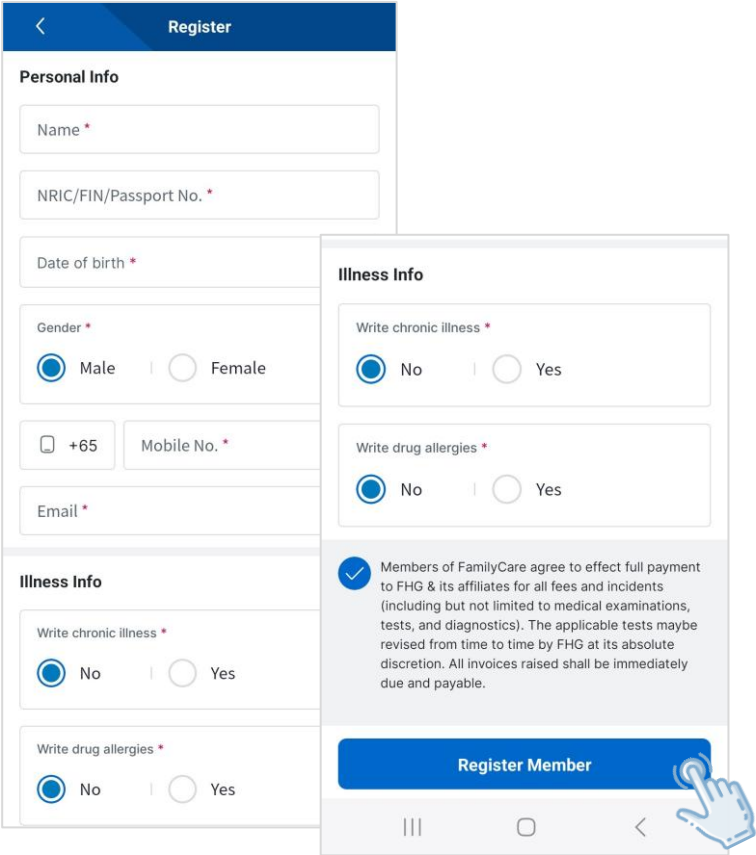
2 Read

Info on FamilyCare is displayed before registration of family member



3 Register

Tap on 'Register Member' to add family member and key in personal details of family member (agree to T&Cs)



FAMILYCARE Member's First Time Login

Step-by-step walkthrough



1 Confirmation

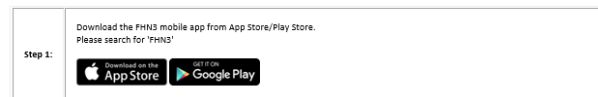
Successfully registered FamilyCare member will receive log in details via SMS and email sent to registered phone number and email address within 1 working day



Dear *****8441,

We are pleased to inform you that you are successfully enrolled into Family Care Programme by Go***** Emp TMe****.

Your account has been activated and to utilize the services of Family Care, kindly proceed with the following steps to complete your registration via our user-friendly and secure mobile app.



2 First time log-in

Download our Fullerton Health Concierge app on Appstore / Google Playstore and log in using details provided and change your user ID and password

3 Terms & Conditions

Agree to the T&Cs to start accessing FamilyCare

4 Access

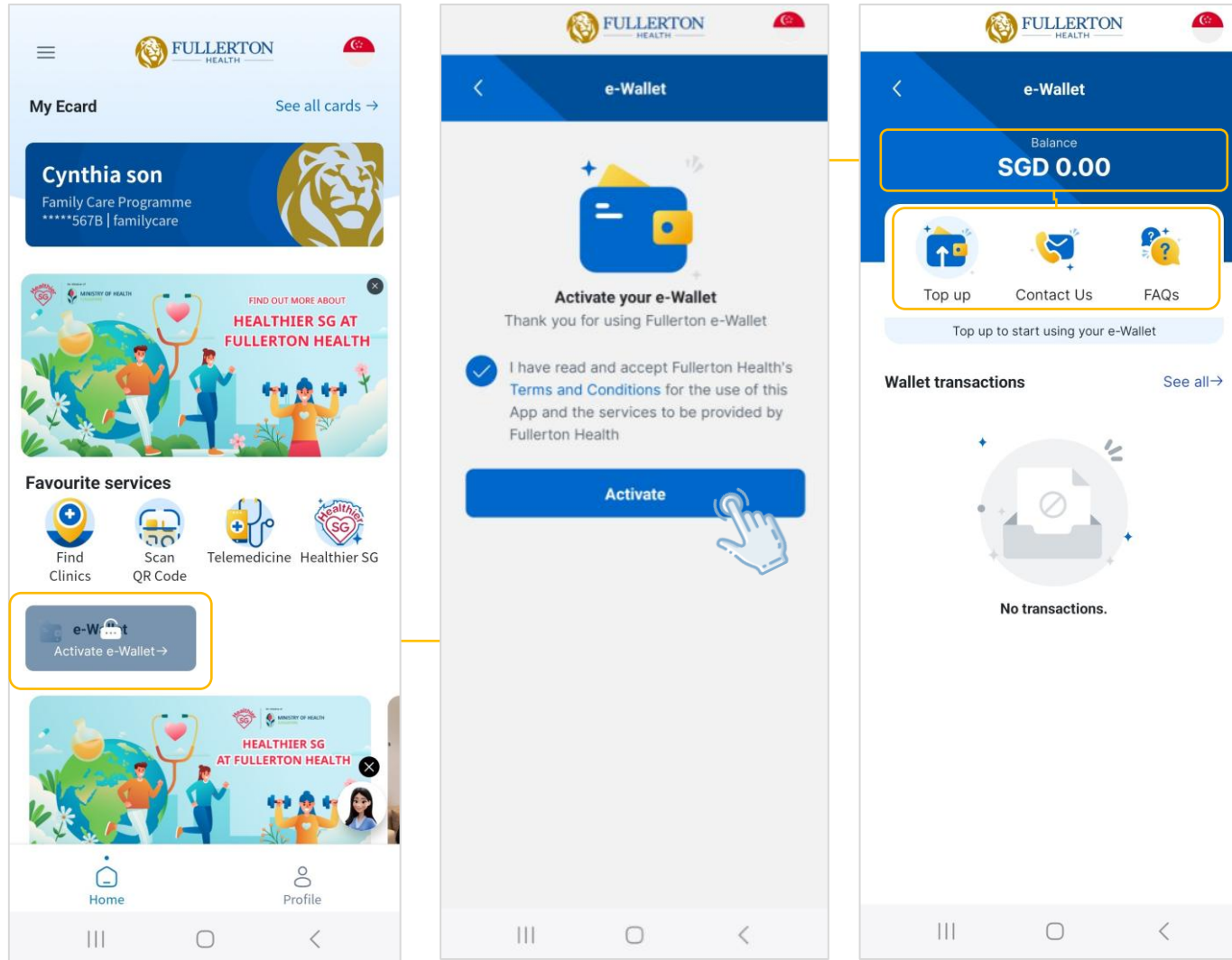
Your FamilyCare e-card will be displayed (please use this card as verification for FamilyCare benefits eligibility)

Seamless, Accessible and Trusted Healthcare for All

FAMILYCARE eWallet

Access to > 250 GP Panel Clinics

Use e-wallet to pay for GP , Dental and Telemedicine services



- 1 Complete your e-Wallet activation with a minimum top-up of S\$50
- 2 Upon successful first-time top-up, your e-Wallet benefits will be activated (>250 panel GP clinics will be made available for access)
- 3 When visiting a GP / Dental panel clinic or utilising Telemedicine services, please ensure that you have sufficient balance in your e-Wallet balance

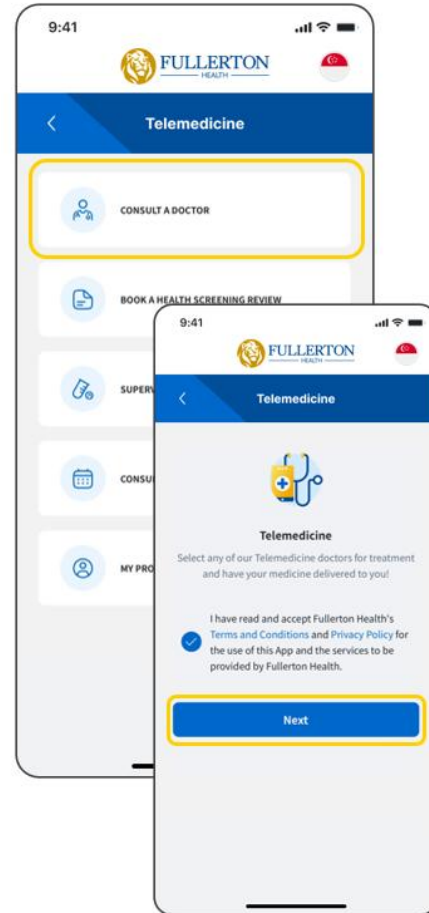
Please refer to e-Wallet user manual for step by step guidance.

Seamless, Accessible and Trusted Healthcare for All

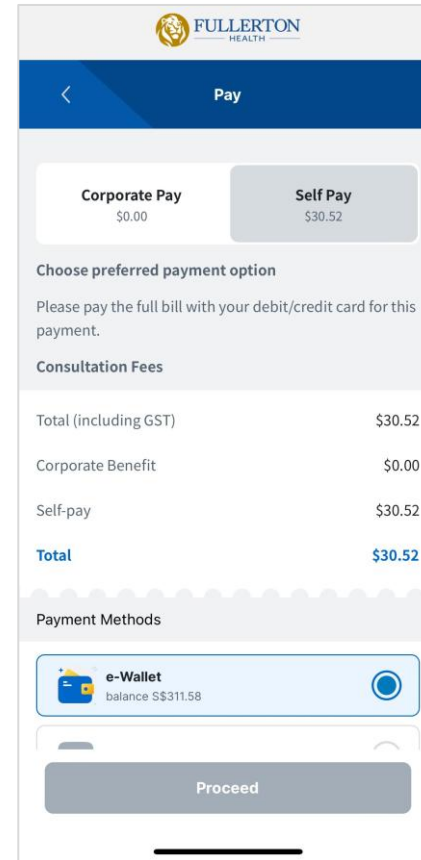
Telemedicine



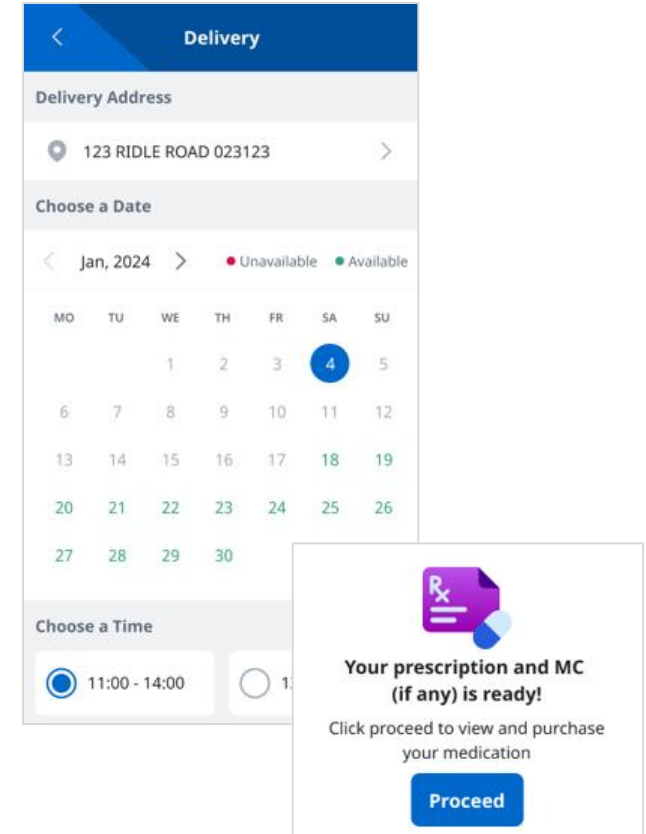
Seamlessly integrated as a feature on Fullerton Health Concierge app



Schedule an appointment with our Fullerton Health Doctors



Pay via your Debit/ Credit Card / E-wallet



Choose delivery timing and download MC; delivery charge is currently waived

Seamless, Accessible and Trusted Healthcare for All

List of Clinics

General Practitioner (GP)



>250 GP panel clinics will be available for access upon e-Wallet activation

Clinic	Address	Operating Hours
Fullerton Healthcare Group @ Drs Trythall Hoy Davies, Ngee Ann City	391B Orchard Road, Ngee Ann City Tower B #25-07, Singapore 238874	Mon – Fri (8.30am – 1pm, 2- 5.30pm) Sat (8.30 – 1pm)
Fullerton Healthcare Group @ Drs Trythall Hoy Davies, Jurong Point	1 Jurong West Central 2, #B1-A19B Jurong Point, Singapore 648886	Mon – Fri (8.30am – 6pm), Sat (8.30am – 1pm) Sun (9am 12pm, 2 – 6pm)
Fullerton Health Hub @ Hougang Green	21 Hougang Street 51, #01-46/47 Hougang Green Shopping Mall, Singapore 538719	Mon – Fri (8.30am – 12.30pm, 1.30 – 5.30pm), Sat (8.30am – 12.30pm)
Fullerton Healthcare Group @ Gethin Jones, 78 Shenton Way	78 Shenton Way #04-01, Singapore 079120	Mon – Fri (7am – 1pm, 2 – 5pm) Sat (7am – 1pm)
Fullerton Healthcare Group @ Gethin Jones, Ocean Financial Centre	10 Collyer Quay, Ocean Financial Centre #03-08/09, Singapore 049315	Mon – Fri (8.30am – 5pm) Sat (8.30am – 1pm)
Fullerton Healthcare Group @ Marina Bay Financial Centre	8 Marina Boulevard, Marina Bay Financial Centre #01-03, Singapore 018981	Mon – Fri (8.30am – 5.30pm)

Flu Vaccination



Quadrivalent Vaccine \$30 Price before GST

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**
- Available only at Fullerton Health clinics

Specialist

Healthy Heart Screening Package

\$420.00 Price before GST



1. Clinical Assessment & Review

- Interview and physical examination by Cardiologist**
- Review of medical reports by Cardiologist**

2. Laboratory

- Lipid Screen
 - Total Cholesterol, HDL Cholesterol, LDL Cholesterol, TC/ HDL Ratio, Triglycerides
- Liver Function Test
 - Bilirubin, Total Protein, Albumin, Globulin, A/G Ratio, ALP, SGOT, SGPT, SGGT
- Renal Screen
 - Glucose, Potassium, Sodium, Chloride, Urea, Creatinine

3. Tests

- Electrocardiogram (ECG)

Note:

- **Valid till 31st Dec 2026**
- **Strictly by appointment only (Hotline: 6715 6407)**

* Test and review will be done at the following locations only:

- 820 Thomson Road #06-02 Mt Alvernia Medical Centre Block A Singapore 574623
- 319 Joo Chiat Place #03-05B Parkway East Medical Centre Singapore 427989
- 3 Mount Elizabeth, #16-15 Medical Centre, Singapore 228510

** *Cardiologist: Dr Tan Kok Soon/ Dr Tan Svenszeat / Dr Kelvin Wong / Dr Sheldon Lee*

Specialist

Specialist clinics



Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address	Operating Hours
Alpha Joints & Orthopaedics (Gleneagles)	6 Napier Road, #02-20, Gleneagles Medical Centre, Singapore 258499	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Alpha Joints & Orthopaedics (Paragon)	290 Orchard Road, #15-11/12, Paragon Medical Centre, Singapore 238859	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Aspen Diabetes & Endocrine Clinic	10 Sinaran Drive, #09-10, Novena Medical Centre, Singapore 307506	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Connections MindHealth	10 Sinaran Drive, #08-34, Novena Medical Centre, Singapore 307506	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
IN Surgery (Farrer Park)	1 Farrer Park Station Road, #08-11 Farrer Park Medical Centre, Singapore 217562	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Orchard Heart Specialist (Mount Elizabeth Orchard Hospital)	3 Mount Elizabeth, #16-15, Mount Elizabeth Medical Centre, Singapore 228510	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed

Specialist

Specialist clinics



Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address	Operating Hours
Orchard Heart Specialist (Mount Alvernia Hospital)	820 Thomson Road, #06-02, Mount Alvernia Medical Centre, Block A, Singapore 574623	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Orchard Heart Specialist (Parkway East)	319 Joo Chiat Place, #03-05B, Parkway East Medical Centre, Singapore 427989	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
The Vascular & General Surgery Centre	290 Orchard Road, #18-05, Paragon Medical Centre, Singapore 238859	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
The ENT Clinic (Mount Elizabeth Novena Specialist Centre)	38 Irrawaddy Road, #07-46/47, Mount Elizabeth Novena Specialist Centre, Singapore 329563	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
The ENT Clinic (Gleneagles)	6A Napier Road, #03-41/42, Gleneagles Hospital, Gleneagles Annexe Block, Singapore 258500	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
The ENT Clinic (Camden)	1 Orchard Boulevard, #12-09, Camden Medical Centre, Singapore 248649	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed

Specialist

Specialist clinics



Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address	Operating Hours
Stanley Sinus ENT Centre	6 Napier Road, #03-06, Gleneagles Medical Centre, Singapore 258499	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Auria Dermatology	290 Orchard Road, #17-12, Paragon Medical Centre, Singapore 238859	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed
Claris Eye Centre	290 Orchard Road, #17-12, Paragon Medical Centre, Singapore 238859	Monday - Friday: 9.00am - 5.00pm Saturday: 9.00am - 1.00pm Sun & PH: Closed

Physiotherapy



Note:

- **Strictly by appointment only (Hotline: 8816 1244 / 8816 1412 or email jarah@urban-rehab.org)**

Name	Address	Operating Hours
URBANREHAB @ RB CAPITAL	22 Malacca Street, #03-03, RB Capital Building, Singapore 048980	(Mon - Fri) 8.30am - 1.00pm / 2.00pm - 8.00pm (Sat) 8.30am - 3.00pm (Sun / P.H.) Closed
URBANREHAB @ NOVENA	101 Irrawaddy Rd, #16-11/12 Royal Square, Novena, Singapore 329565	(Mon - Fri) 8.30am - 1.00pm / 2.00pm – 8.00pm (Sat) 8.30am - 3.00pm (Sun / P.H.) Closed
URBANREHAB @ PARAGON	#15-11, Paragon Medical Centre (inside Primary Care Asia clinic), 290 Orchard Road, Singapore 238859	(Tue & Thu) 8.30am - 1.00pm / 2.00pm - 5.00pm (Sat - Sun / P.H.) Closed
URBANREHAB @ NGEE ANN CITY	391B Orchard Road, #25-03/07/08 , Ngee Ann City, Tower B, Singapore 238874 (inside Fullerton Health clinic)	(Mon - Fri) 8.30am - 1.00pm / 2.00pm - 5.00pm (Sat) 9.00am - 1.00pm (Sun / P.H.) Closed
URBANREHAB @ PASIR RIS	7 Pasir Ris Central, #02-44 Pasir Ris Mall, Singapore 519612	Monday and Saturday: 8.30am – 12.30pm



Note:

- Strictly by appointment only (Hotline: 6715 6407)

S/N	Treatment Schedule	FamilyCare Rates (excl. GST)
1	Consultation (w/o treatment)	\$20.00
2	Consultation + Scaling & Polishing	\$68.00
3	Xray	Periapical / Bite wing: \$35 OPG (Jaw-sized): \$80
4	Prophylaxis (Scaling & Polishing)	\$55.00
5	Normal Tooth Extraction - Anterior (inclusive of local anesthesia)	\$50.00
6	Normal Tooth Extraction - Posterior (inclusive of local anesthesia)	\$85.00
7	Filling - Amalgamation (Single surface)	\$50.00
8	Filling - Amalgamation (> than 2 surface)	\$85.00
9	Filling - Tooth Coloured (Single surface)	\$75.00
10	Filling - Tooth Coloured (> than 2 surface)	\$90.00
11	Fluoride Treatment	\$30.00
12	Alveoplasty (per quadrant & with extraction)	\$30.00
13	Alveoplasty (per quadrant & w/o extraction)	\$50.00
14	Medications (painkiller & others)	\$5.00
15	Medications (antibiotic)	\$10.00

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address
Q & M Dental Centre (Bugis)	200 Victoria Street #02-28 Bugis Junction, S(188021)
Q & M Dental Centre (Orchard) Pte Ltd	181 Orchard Road #04-14/19 Orchard Central, S(238896)
Q & M Dental Centre Pte Ltd	180 Kitchener Rd #B1-13/15 City Square Mall, S(208539)
Q & M Dental Surgery (Boon Lay MRT)	301 Boon Lay Way #01-05 Boon Lay MRT Stn, S(649846)
Q & M Dental Surgery (Bt Batok Central)	Blk 634 Bt Batok Central #01-112, S(650634)
Q & M Dental Surgery (Gombak) Pte Ltd	Blk 371 Bt Batok St 31 #01-302, S(650371)
Q & M Dental Surgery (Holland Village)	200 Holland Ave #B1-19 Holland Village MRT Stn, S(278995)
Q & M Dental Surgery (Hougang)	1187 Upper Serangoon Road #01-55 The Midtown, S(533971)
Q & M Dental Surgery (Kallang)	4 Lorong 1 Geylang, S(389116)

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address
Q & M Dental Surgery (Khatib) Pte Ltd	Blk 846 Yishun Ring Rd #01-3613 S(760846)
Q & M Dental Surgery (Marsiling) Pte Ltd	Blk 304 Woodlands St 31 #01-121 & 123 S(730304)
Q & M Dental Surgery (Potong Pasir)	51 Upper Serangoon Road, #03-10 & 11 The Poiz Centre, S(347697)
Q & M Dental Surgery (Serangoon Central) Pte Ltd	Blk 264 Serangoon Central #01-235 S(550264)
Q & M Dental Surgery (Serangoon North) Pte Ltd	Blk 153 Serangoon North Ave 1 #01-536 S(550153)
Q & M Dental Surgery (Serangoon) Pte Ltd	Blk 261 Serangoon Central Drive #01-29, S(550261)
Q & M Dental Surgery (Tiong Bahru) Pte Ltd	Blk 18 Jalan Membina #02-02 S(164018)
Q & M Dental Surgery (Yew Tee)	21 Choa Chu Kang North 6 #01-32 Yew Tee Point, S(689578)

Dental



Dental clinics



Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address
Q & M Dental Surgery (Jurong West)	Blk 501 Jurong West Street 51 #01-261, S(640501)
Q & M Dental Surgery (Clementi West) Pte Ltd	Blk 725 Clementi West Street 2 #01-206, S(120725)
Q & M Dental Surgery (Kovan) Pte Ltd	Blk 203 Hougang Street 21 #01-87, S(530203)
Q & M Dental Surgery (Havelock Road)	Blk 51 Havelock Road #01-03 Havelock View, S(161051)
Q & M Dental Surgery (Sembawang Way)	Blk 355 Sembawang Way #01-07, S(750355)
Q & M Dental Surgery (Geylang)	1 Lorong 22 Geylang #01-01 Grandview Suites, S(398664)
Q & M Dental Centre (Orchard Central)	181 Orchard Road #04-16 Orchard Central, S(238896)
Q & M Dental Centre (North Bridge) Pte Ltd	107 North Bridge Rd, B1-37/38 Funan Mall, S(179105)
Q & M Dental Surgery (Kim Tian) Pte Ltd	126 Kim Tian Road Kim Tian Green #01-03, S(160126)

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address
Royce Dental Surgery (Bedok)	Blk 214 Bedok North Street 1 #01-177 S(460214)
Royce Dental Surgery (Bishan)	Blk 501 Bishan Street 11 #01-372 S(570501)
Royce Dental Surgery (Bukit Batok)	Blk 150 Bukit Batok Street 11 #01-232 S(650150)
Royce Dental Surgery (Ghim Moh)	Blk 21 Ghim Moh Road, Ghim Moh Gardens #01-203 S(270021)
Royce Dental Aesthetic And Implant Centre (Holland Village)	8A Lorong Mambong Holland Village S(277674)
Royce Dental Surgery (Kovan)	951 Upper Serangoon Road, S(534714)
Royce Dental Orthodontic Centre (Seletar Mall)	33 Sengkang West Avenue #04-13 The Seletar Mall S(797653)
Royce Dental Surgery (Sembawang)	Blk 361 Sembawang Crescent Multi-Storey Car Park #01-08 S(750361)
Royce Dental Centre (Serangoon Gardens)	78 Serangoon Garden Way Serangoon Garden Estate #01-00 S(555974)

Note:

- **Strictly by appointment only (Hotline: 6715 6407)**

Clinic	Address
Royce Dental Surgery (Yishun)	Blk 160 Yishun Street 11 #01-204 S(760160)
Royce Dental Surgery (Jem)	50 Jurong Gateway Road Jem #04-16 S(608549)
Royce Orthodontic & Paediatric Dental Centre (Katong 112 Mall)	112 East Coast Road 112 Katong #03-10/11 S(428802)
Royce Dental Surgery (Clementi)	328 Clementi Avenue 2 #01-206 S(120328)
Royce Dental Surgery (Marine Parade)	80 Marine Parade Road Parkway Parade #05-23 S(449269)
Royce Dental Surgery (Tampines)	601b Tampines Avenue 9 Tampines Greenridges #01-07 S(522601)
Royce Dental Surgery (Woodlands)	371 Woodlands Avenue 1 #01-821 S(730371)
Royce Dental Orthodontic Centre	3155 Commonwealth Avenue West The Clementi Mall #04-09 S(129588)
Royce Dental Centre (Woodleigh Mall)	11 Bidadari Park Drive #02-11/12 The Woodleigh Mall S(367803)

Executive Health Screening

Seamless, Accessible and Trusted Healthcare for All

Executive Health Screening

♥ Fuller Life Premium Scan \$456.30 before GST



1. Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Blood Pressure Reading
2. Clinical Measurements: Height, Weight, Body Mass Index, Body Fat%, Water%, Muscles Mass%, Visceral Fat % & Bone Mass | Visual Acuity Resting
3. Resting Electrocardiogram (ECG)
4. Blood and Urine Investigations
5. FIB-4 Score (for age 36 & above)
6. Medical Report and Medical Review*

** Only 1 medical review is included in the package.
Consultation charges apply for further reviews.*

Note: Health screenings are strictly by appointment only.

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
Triglycerides
LDL-Cholesterol

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
GGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio
FIB-4

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

hs-CRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME

Stool Screen

Stool Occult Blood

ThinPrep Pap

ThinPrep Pap TPREP
(for female only)

Complimentary

Executive Health Screening

♥ Fuller Life Gold Scan \$630.00 before GST



1. Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Blood Pressure Reading
2. Clinical Measurements: Height, Weight, Body Mass Index, Body Fat%, Water%, Muscles Mass%, Visceral Fat % & Bone Mass | Visual Acuity Resting
3. Resting Electrocardiogram (ECG)
4. **Tonometry**
5. FIB-4 Score (for age 36 & above)
6. Blood and Urine Investigations
7. Medical Report and Medical Review*

+ Choice of 1 of the following tests:

1. **Ultrasound Pelvis – Female**
2. **Ultrasound Breast – Female**
3. **Mammogram** – Female**
4. **Cervical Cancer Screening, HPV DNA - Female**
5. **Ultrasound Prostate – Male**
6. **Stress ECG (Treadmill)**
7. **Ultrasound Liver - Fasting**
8. **Ultrasound Kidney, Ureters and Bladder (KUB)**
9. **Ultrasound Thyroid**
10. **Urea Breath Test - Fasting**
11. **Bone Mass Density (Radlink Paragon)**
12. **Cervical Spine X-Ray (2 views)**
13. **Digital Brain Function Screen**

Note: Colour Red: Additional test added in from Premium

* Only 1 medical review is included in the package. Consultation charges apply for further reviews.

Note: Health screenings are strictly by appointment only.

**Available at Ngee Ann City and Novena Square only

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
Triglycerides
LDL-Cholesterol
*Reflex Test if
LDL-C > 130
Lipoprotein A
HS Troponin I*

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
GGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio
FIB-4

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

hs-CRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME
Urine Microalbumin
Urine Creatinine
Urine Microalbumin / Creatinine Ratio

Stool Screen

Stool Occult Blood

ThinPrep Pap

ThinPrep Pap TPREP
Female

Complimentary

Seamless, Accessible and Trusted Healthcare for All

Executive Health Screening

♥ Fuller Life Sapphire Scan \$850.50 before GST



1. Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Blood Pressure Reading
2. Clinical Measurements: Height, Weight, Body Mass Index, Body Fat%, Water%, Muscles Mass%, Visceral Fat % & Bone Mass | Visual Acuity Resting
3. Resting Electrocardiogram (ECG)
4. Tonometry
5. **Spirometry**
6. FIB-4 Score (for age 36 & above)
7. Blood and Urine Investigations
8. Digital Brain Function Screen
9. Medical Report and Medical Review*

+ Choice of 2 of the following tests:

1. Ultrasound Pelvis – Female
2. Ultrasound Breast – Female
3. Mammogram** – Female
4. Cervical Cancer Screening, HPV DNA - Female
5. Ultrasound Prostate – Male
6. Stress ECG (Treadmill)
7. Ultrasound Liver - Fasting
8. Ultrasound Kidney, Ureters and Bladder (KUB)
9. Ultrasound Thyroid
10. Urea Breath Test - Fasting
11. Bone Mass Density (Radlink Paragon)
12. Cervical Spine X-Ray (2 views)

** Only 1 medical review is included in the package. Consultation charges apply for further reviews.*

Note: Health screenings are strictly by appointment only.

****Available at Ngee Ann City and Novena Square only**

Note: Colour Red: Additional test added in from Gold

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
Triglycerides
LDL-Cholesterol
*Reflex Test if
LDL-C > 130
Lipoprotein A
HS Troponin I*

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
GGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio
FIB-4

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

hs-CRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME
Urine Microalbumin
Urine Creatinine
Urine Microalbumin / Creatinine Ratio

Stool Screen

Stool Occult Blood

ThinPrep Pap

ThinPrep Pap TPREP
Female

Complimentary

Executive Health Screening

♥ Fuller Life Platinum Scan \$1,557.00 before GST



1. Physical Examination by Doctor
Examination of Heart, Lungs and Abdomen | Neurological and Musculoskeletal Examination | Blood Pressure Reading
2. Clinical Measurements: Height, Weight, Body Mass Index, Body Fat%, Water%, Muscles Mass%, Visceral Fat % & Bone Mass | Visual Acuity Resting
3. Resting Electrocardiogram (ECG)
4. Tonometry
5. Spirometry
6. FIB-4 Score (for age 36 & above)
7. Blood and Urine Investigations
8. Digital Brain Function Screen
9. Medical Report and Medical Review*

+ Choice of 2 of the following tests:

1. Ultrasound Pelvis – Female
2. Ultrasound Breast – Female
3. Mammogram** – Female
4. Cervical Cancer Screening, HPV DNA - Female
5. Ultrasound Prostate – Male
6. Stress ECG (Treadmill)
7. Ultrasound Liver - Fasting
8. Ultrasound Kidney, Ureters and Bladder (KUB)
9. Ultrasound Thyroid
10. Urea Breath Test - Fasting
11. Bone Mass Density (Radlink Paragon)
12. Cervical Spine X-Ray (2 views)

+ Choice of 1 of the following tests:

1. Heart Scan – CT Cardiac Calcium Score***
[no caffeine or alcoholic intake, can eat lightly]
2. CT Lung Screen***
3. Osteoporosis Screening – Bone Density (BMD)**** + Vitamin D Total
4. Gastro Clear: Gastric Cancer Screening blood test
5. Kidney Scan: CT Renal Colic Screen (KUB)***

***Available at Ngee Ann City and Novena Square only*

**** Conducted at RadLink Paragon/ Novena*

***** Conducted at RadLink Paragon only*

** Only 1 medical review is included in the package.
Consultation charges apply for further reviews.
Note: Health screenings are strictly by appointment only.*

Note: Colour Red: Additional test added in from Sapphire

Lipid Screen

Total Cholesterol
HDL-Cholesterol
Total/HDL Cholesterol Ratio
Triglycerides
LDL-Cholesterol
*Reflex Test if
LDL-C > 130
Lipoprotein A
HS Troponin I*

Liver Screen

Bilirubin, Total
Alkaline Phosphatase
GGT
SGPT (ALT)
SGOT (AST)
Total Protein
Albumin
Globulin
Albumin/ Globulin Ratio
FIB-4

Kidney Screen

Urea
Creatinine
Bicarbonate
Potassium
Sodium
Chloride
eGFR

Cardiac Risk Screen

hs-CRP

Diabetic Mellitus Screen

Fasting Blood Sugar
HbA1C

Bone and Joint Screen

Calcium
Phosphates
Uric Acid
RA Factor

Tumour Markers Screen

AFP (Liver)
CEA (Colon)
PSA (Prostate) – Male
CA125 (Ovaries) – Female
CA 15-3 (Breast) – Female
CA 19-9 (Pancreas)
EBV EA IgA (Nose)

Thyroid Screen

Free T4
TSH

Hepatitis Screen

Hepatitis A Antibody
Hepatitis B Antigen and Antibody
Hepatitis C Antibody

Haematology

White Blood Count
Red Blood Count
Haemoglobin
PCV (HCT)
Platelet
MCV, MCH, MCHC
Differential Count
Peripheral Blood Film

Urinalysis

Urine FEME
Urine Microalbumin / Creatinine

Stool Screen

Stool Occult Blood

Auto-immune Disease Screen

Anti Nuclear Antibody

ThinPrep Pap

ThinPrep Pap TPREP
Female

Complimentary

Seamless, Accessible and Trusted Healthcare for All

Health Screening



Book an Appointment

Health screenings are strictly by appointment only



NGEE ANN CITY 25 26	Operating Hours	Available timings		
Mon-Fri	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	12:30 – 13:00
	2.00pm – 5.00pm	14:30 – 15:00		
Sat	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
Sun	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
PH	Closed			

OCEAN FINANCIAL CENTRE	Operating Hours	Available timings		
Mon-Fri	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	12:30 – 13:00
	2.00pm – 5.00pm	14:30 – 15:00		
Sat	7.30am – 1.00pm	07:30 – 08:00	10:00 – 10:30	
Sun	Closed			
PH	Closed			

Book An Appointment / Enquiries

 familycare@fullertonhealth.com

 +65 6715 6407

Ambulance



Ambulance Services	FamilyCare Rates (excl. GST)
Office Hours (8am - 5pm)	\$90 (One Way)/ \$108 (Two Way)
After Office Hours (5.01pm - 7.59am)	\$180 (One Way)/ \$220 (Two Way)
Usage of Suction Apparatus	Waived
Usage of Oxygen	\$30 per patient
Usage of First Aid Items	Waived
No lift landing	\$30 per level (max weight 70KG)
2 Pax Caregivers allowed to accompany patient onboard ambulance	Waived

Note:

- Strictly by appointment only
 - Hotline (24 hours): 6445 7300

FAQs

Frequently Asked Questions



1. What is the FamilyCare programme?

This programme allows eligible members to pay via e-wallet and access telemedicine and other medical services (at preferred rates). Other medical services include GP, Specialist services, dental, flu vaccination, health screenings, non-emergency ambulance services and physiotherapy services.

2. Is there any membership fee?

No. Membership is free. FamilyCare members only need to pay for the medical services incurred.

3. How do I pay for medical services incurred under the FamilyCare Programme?

You can enjoy preferred rates for telemedicine, GP, and dental visits when you pay using your FamilyCare e-wallet. If you choose to pay by cash, NETS, or credit/debit card, standard retail walk-in rates will apply.

4. Are walk-ins without prior appointment for FamilyCare services allowed?

Apart from visits to our GPs, all other services are strictly on an appointment-only basis.

5. How do I make appointments to engage the services offered by FamilyCare?

FamilyCare members will be able to make enquiries or book appointments via -

FamilyCare hotline: 6715 6407 (Mon – Fri, 9am – 6pm)

FamilyCare email: familycare@fullertonhealth.com

6. What if I need to amend my FamilyCare details?

Please write in to familycare@fullertonhealth.com to request for amendments in member details.