



# Appointment Booking System





# Overview

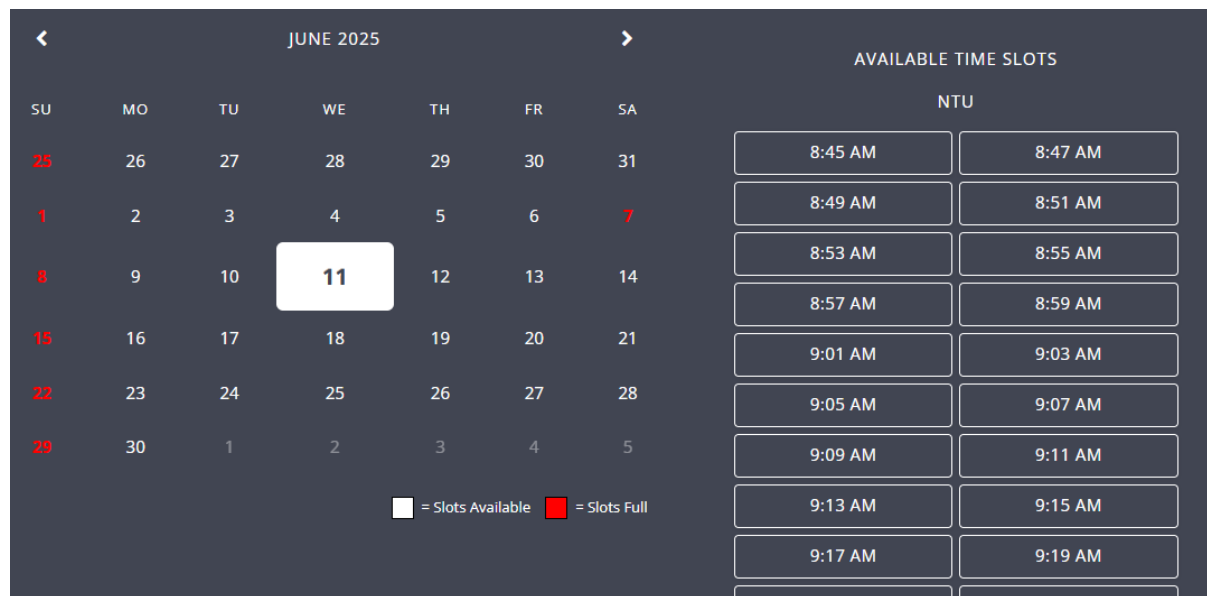
1. Students should complete their MC1 form before booking an appointment.
2. After you completed your MC1 form, the relevant link by default will be assigned to you.
3. The link in the guide should only be used when required (i.e. you closed your page before appointment can be made, waiting for new appointment slots to be made available, etc.).
  - Local Students refers to Singaporean (SG) and Permanent Resident (PR)
  - International Students refers to non Singaporean and PR.

# For Local Students

Booking link: <https://q4what.com/Services?bn=ntu&ec=25f3d>



1. Select Admission Health Screening



JUNE 2025							AVAILABLE TIME SLOTS	
SU	MO	TU	WE	TH	FR	SA	NTU	
25	26	27	28	29	30	31	8:45 AM	8:47 AM
1	2	3	4	5	6	7	8:49 AM	8:51 AM
8	9	10	11	12	13	14	8:53 AM	8:55 AM
15	16	17	18	19	20	21	8:57 AM	8:59 AM
22	23	24	25	26	27	28	9:01 AM	9:03 AM
29	30	1	2	3	4	5	9:05 AM	9:07 AM
							9:09 AM	9:11 AM
							9:13 AM	9:15 AM
							9:17 AM	9:19 AM

Legend:  = Slots Available  = Slots Full

2. Select appointment date
3. Select the clinic you wish to do your screening at.
4. Select the available timeslot.

*Local students who wants to make an appointment before 30 June 2025, at other clinics, please refer to User Guide 1.*

*From 01 July onwards, options for other clinics will be made available on this platform.*

# Location of Clinics Outside of NTU

Locations	Local	International
<b>Fullerton Healthcare @ 78 Shenton Way</b> <b>78 Shenton Way #04-01, Singapore 079120</b> <b>Tel: (65) 6227 8900</b>	Yes	Yes
<b>Fullerton Healthcare @ Ngee Ann City Tower B</b> <b>391B Orchard Road #25-01/07/08 Ngee Ann City Tower B, Singapore 238874</b> <b>Tel: (65) 6333 3636</b>	Yes	
<b>Fullerton Healthcare @ Ocean Financial Centre</b> <b>10 Collyer Quay #03-07/08 Ocean Financial Centre, Singapore 049315</b> <b>Tel: (65) 6672 5000</b>	Yes	
<b>Fullerton Health Hub @ Hougang Green</b> <b>21 Hougang Street 51 #01-46/47 Hougang Green Shopping Mall, Singapore 538719</b> <b>Tel: (65) 6664 3823</b>	Yes	Yes
<b>Fullerton Health Hub @ Pasir Ris</b> <b>7 Pasir Ris Central, #02-44, Singapore 519612</b> <b>Tel: (65) 6011 8090</b>	Yes	

# General Booking Steps

## Appointment Details

The screenshot shows a web form titled 'Appointment Details' divided into two main sections: 'Add Contact Details' and 'Appointment Details'. In the 'Add Contact Details' section, the 'Application Number\*' field contains 'G123' and is highlighted with a blue box and the number '2'. Below it is an 'Email\*' field and an 'Enter your Email OTP\*' field containing '3547'. A checkbox is checked with the text 'I agree to provide the above details to process my registration booking and to facilitate reminder notification on my booked registration.' In the 'Appointment Details' section, there are fields for 'Date:' (28-May-2025), 'Time:' (8:45 AM), 'Service:' (Admission Health Screening 2025), 'Event:' (NTU), and 'Venue:' (Fullerton Health). A blue box with the number '3' is placed over the 'Next >' button at the bottom right. A '< Go Back' button is at the bottom left.

An error message overlay is shown on top of the booking form. The overlay has a title 'q4what.com says' and a red heading 'Error Message'. The text inside says 'Your application number is invalid.' with an 'OK' button. The background form is dimmed, showing the same 'Appointment Details' form as above, but with the 'Application Number\*' field still containing 'G123'.

1. Key in your application number, and email address. An OTP will be triggered to your email.
2. Please select the check box
3. Select “Next”
4. If you want to change your appointment details, please select “Go Back”.
5. If an **error message** prompts “Your application number is invalid”, please check if you have keyed in the correct application number, upon correcting the application number, proceed to select “Next”.
6. Upon multiple attempts and you are unable to proceed, due to the error above, please write in to us at [ntu.matriculation@fullertonhealth.com](mailto:ntu.matriculation@fullertonhealth.com)

# General Booking Steps

## Summary Details

### Contact Details

Application Number: **G123**

Email:

### Appointment Details

Date: 28-May-2025

Time: 8:45 AM

Service: Admission Health Screening 2025

Event: NTU

Venue: Fullerton Health

[Go Back](#) [Submit](#)

2

1. You will see a “Summary Detail” page.
2. Proceed to select “Submit”.
3. If you want to change your appointment details, please select “Go Back”.
4. You will reach a confirmation page and receive an email shortly upon submitting.

## Your Appointment Has Been Successfully Scheduled

### Appointment Details

Appointment ID: 05159836

Date: 28-May-2025

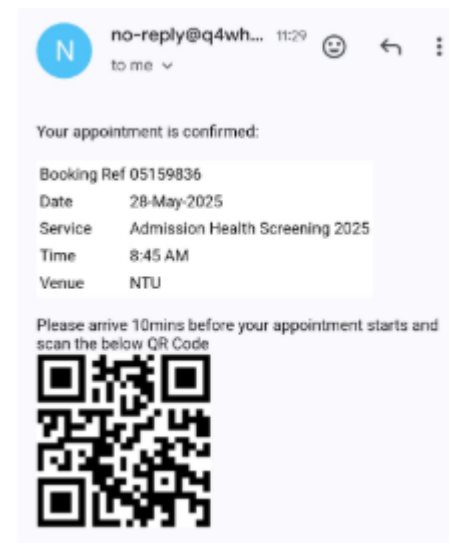
Time: 8:45 AM

Email:

Venue: Fullerton Health

Service: Admission Health Screening 2025

Event: NTU



# Changing of Appointment

Manage Appointments

1



TYPES OF SERVICES

Fullerton Health

Please Select A Service.

Admission Health  
Screening 2025

Retrieve Booked Time Slot

Please Enter The Mobile Number / E-Mail Address Used To Book The Appointment:

Mobile Number\*

+ 8123 4567

- OR -

Enter your Email Address\*

Enter your Email Address

2

Send OTP

1. Select “Manage Appointment” on the top left
2. Key in your email address that you have used to make the appointment and select “Send OTP”. An OTP will be triggered to the email. Please key in the OTP and proceed. DO NOT use your mobile number.

# Changing of Appointment

## Appointment Details



Appointment Summary

Email Address:

Appointment ID:05159836

Date:28-May-2025

Time:8:45 AM

Venue:Fullerton Health

Service:Admission Health Screening  
2025

Event:NTU

Cancel Appointment

Change Appointment Date

1

1. To change appointment date, select “Change Appointment Date”.



# Changing of Appointment

1

2

3

New Appointment

Date\*

24/07/2025

Event\*

NTU (Intl)

Time\*

NTU (Intl) - 9:38 AM-9:40 AM

Old Appointment Detail

Email:

Appointment ID:

05212374

Date:

24-July-2025

Time:

9:36 AM

Service:

Admission Health Screening  
2025

Event:

NTU (Intl)

Venue:

Fullerton Health

1. Select your preferred Date
2. Under Event: Select the location of choice
3. Select the time. If there are no available slots the system will indicate accordingly.
4. Submit.

# Changing of Appointment

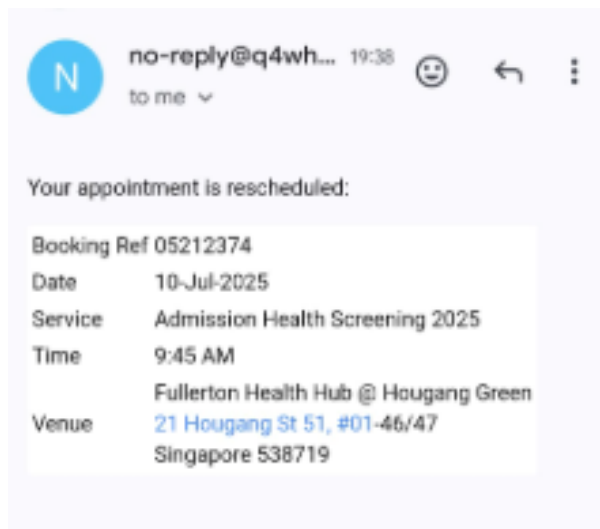
Your Appointment Is Successfully Rescheduled



Your Appointment Is Successfully Rescheduled

Email:		Appointment ID:	05212374
		Date:	10-July-2025
		Time:	9:45 AM-10:15 AM
		Service:	Admission Health Screening 2025
		Venue:	Fullerton Health

1. Upon successful rescheduling of your appointment, you will see the screenshot and receive an email.



# Cancellation of Appointment

Manage Appointments

1



TYPES OF SERVICES

Fullerton Health

Please Select A Service.

Admission Health  
Screening 2025

Retrieve Booked Time Slot

Please Enter The Mobile Number / E-Mail Address Used To Book The Appointment:

Mobile Number\*

+ 8123 4567

- OR -

Enter your Email Address\*

Enter your Email Address

2

Send OTP

1. Select “Manage Appointment” on the top left
2. Key in your email address that you have used to make the appointment and select “Send OTP”. An OTP will be triggered to the email. Please key in the OTP and proceed. DO NOT use your mobile number.

# Cancellation of Appointment

## Appointment Details



Appointment Summary

Email Address:		Appointment ID:	05159836
		Date:	28-May-2025
		Time:	8:45 AM
		Venue:	Fullerton Health
		Service:	Admission Health Screening 2025
		Event:	NTU

1

Cancel Appointment Change Appointment Date

## Your Appointment Is Successfully Cancelled



2

Your Appointment Is Successfully Cancelled

Email:		Appointment ID:	05212374
		Date:	10-July-2025
		Time:	9:45 AM
		Venue:	Fullerton Health

no-reply@q4wh... 19:45 to me

Your appointment is cancelled:

Hide quoted text

Booking Ref 05212374

Date	10-Jul-2025
Service	Admission Health Screening 2025
Time	9:45 AM
Venue	Fullerton Health Hub @ Hougang Green 21 Hougang St 51, #01-46/47 Singapore 538719

1. To cancel your appointment, select “Cancel Appointment”.
2. You will receive the screenshot as shown below, and receive an email.