



Appointment Booking System



Overview

1. Students should complete their MC1 form before booking an appointment.
2. After you completed your MC1 form, the relevant link by default will be assigned to you.
3. The link below should only be used when required (i.e. you closed your page before appointment can be made, waiting for new appointment slots to be made available, etc.).
 - Local Students refers to Singaporean (SG) and Permanent Resident (PR)
 - International Students refers to non Singaporean and PR.

For International Students

Booking link: <https://q4what.com/Services?bn=ntu&ec=7f4sj>



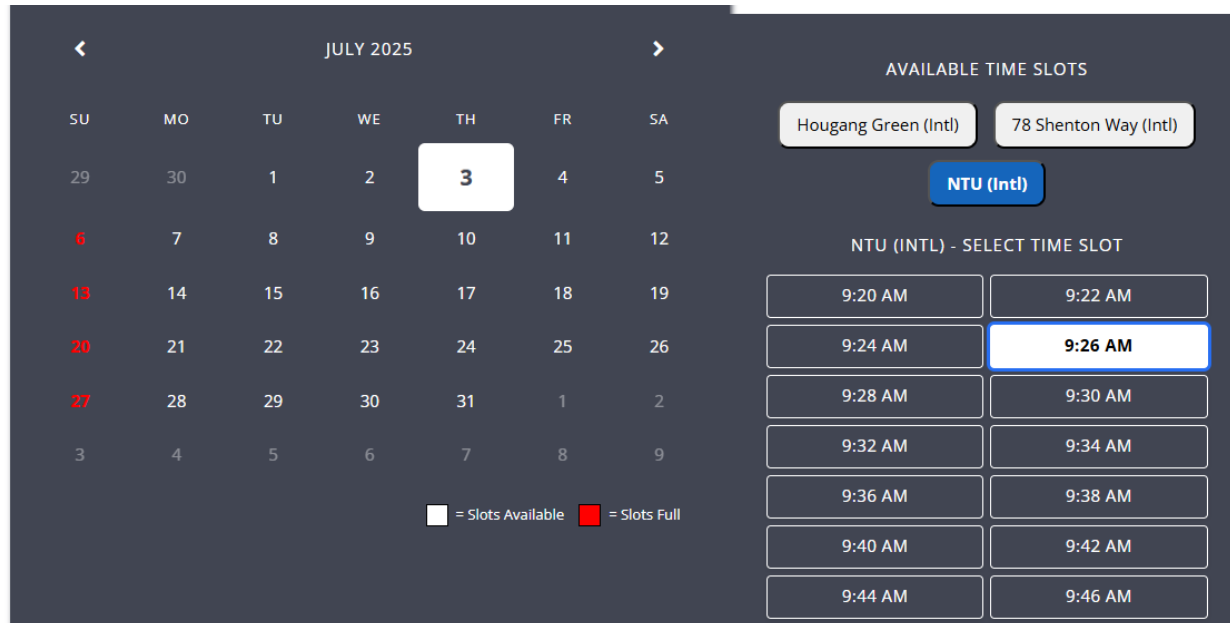
Manage Appointments

 **FULLERTON**
HEALTH

TYPES OF SERVICES
Fullerton Health
Please Select A Service.

Admission Health Screening 2025

1. Select Admission Health Screening



< JULY 2025 >

SU	MO	TU	WE	TH	FR	SA
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

AVAILABLE TIME SLOTS

Hougang Green (Intl) 78 Shenton Way (Intl)

NTU (Intl)

NTU (INTL) - SELECT TIME SLOT

9:20 AM	9:22 AM
9:24 AM	9:26 AM
9:28 AM	9:30 AM
9:32 AM	9:34 AM
9:36 AM	9:38 AM
9:40 AM	9:42 AM
9:44 AM	9:46 AM

☐ = Slots Available ☑ = Slots Full

2. Select appointment date
3. Select the clinic you wish to do your screening at.
4. Select the available timeslot.

Location of Clinics Outside of NTU

Locations	Local	International
Fullerton Healthcare @ 78 Shenton Way 78 Shenton Way #04-01, Singapore 079120 Tel: (65) 6227 8900	Yes	Yes
Fullerton Healthcare @ Ngee Ann City Tower B 391B Orchard Road #25-01/07/08 Ngee Ann City Tower B, Singapore 238874 Tel: (65) 6333 3636	Yes	
Fullerton Healthcare @ Ocean Financial Centre 10 Collyer Quay #03-07/08 Ocean Financial Centre, Singapore 049315 Tel: (65) 6672 5000	Yes	
Fullerton Health Hub @ Hougang Green 21 Hougang Street 51 #01-46/47 Hougang Green Shopping Mall, Singapore 538719 Tel: (65) 6664 3823	Yes	Yes
Fullerton Health Hub @ Pasir Ris 7 Pasir Ris Central, #02-44, Singapore 519612 Tel: (65) 6011 8090	Yes	

General Booking Steps

Appointment Details

The screenshot shows a web form titled 'Appointment Details' divided into two main sections: 'Add Contact Details' and 'Appointment Details'. In the 'Add Contact Details' section, the 'Application Number*' field contains 'G123' and is highlighted with a blue box and the number '2'. Below it is an 'Email*' field and an 'Enter your Email OTP*' field containing '3547'. A checkbox is checked with the text 'I agree to provide the above details to process my registration booking and to facilitate reminder notification on my booked registration.' In the 'Appointment Details' section, there are fields for 'Date:' (28-May-2025), 'Time:' (8:45 AM), 'Service:' (Admission Health Screening 2025), 'Event:' (NTU), and 'Venue:' (Fullerton Health). A blue box with the number '3' is placed over the 'Next >' button at the bottom right. A 'Go Back <' button is at the bottom left.

An error message overlay is shown on top of the booking form. The overlay has a title 'q4what.com says' and a red heading 'Error Message'. The text inside says 'Your application number is invalid.' with an 'OK' button. The background form is dimmed, showing the same 'Appointment Details' form as above, but with the 'Application Number' field still containing 'G123'.

1. Key in your application number, and email address. An OTP will be triggered to your email.
2. Please select the check box
3. Select “Next”
4. If you want to change your appointment details, please select “Go Back”.
5. If an **error message** prompts “Your application number is invalid”, please check if you have keyed in the correct application number, upon correcting the application number, proceed to select “Next”.
6. Upon multiple attempts and you are unable to proceed, due to the error above, please write in to us at ntu.matriculation@fullertonhealth.com

General Booking Steps

Summary Details

Contact Details

Application Number	G123
Email:	

Appointment Details

Date:	28-May-2025
Time:	8:45 AM
Service:	Admission Health Screening 2025
Event:	NTU
Venue:	Fullerton Health

[Go Back](#)[Submit](#)

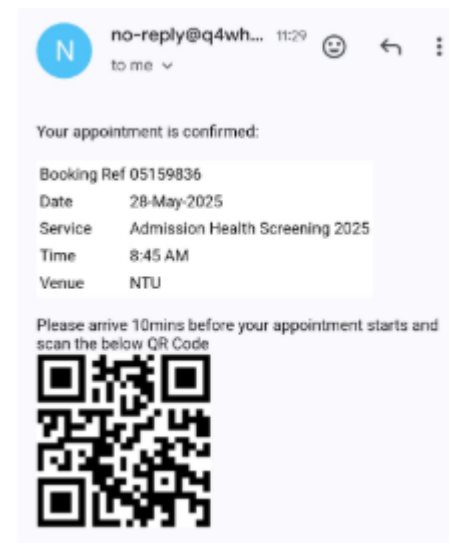
2

1. You will see a “Summary Detail” page.
2. Proceed to select “Submit”.
3. If you want to change your appointment details, please select “Go Back”.
4. You will reach a confirmation page and receive an email shortly upon submitting.

Your Appointment Has Been Successfully Scheduled

Appointment Details

Appointment ID:	05159836
Date:	28-May-2025
Time:	8:45 AM
Email:	
Venue:	Fullerton Health
Service:	Admission Health Screening 2025
Event:	NTU



Changing of Appointment

Manage Appointments

1



TYPES OF SERVICES

Fullerton Health

Please Select A Service.

Admission Health
Screening 2025

Retrieve Booked Time Slot

Please Enter The Mobile Number / E-Mail Address Used To Book The Appointment:

Mobile Number*

+ 8123 4567

- OR -

Enter your Email Address*

Enter your Email Address

2

Send OTP

1. Select “Manage Appointment” on the top left
2. Key in your email address that you have used to make the appointment and select “Send OTP”. An OTP will be triggered to the email. Please key in the OTP and proceed. DO NOT use your mobile number.

Changing of Appointment

Appointment Details



Appointment Summary

Email Address:

Appointment ID:05159836

Date:28-May-2025

Time:8:45 AM

Venue:Fullerton Health

Service:Admission Health Screening
2025

Event:NTU

Cancel Appointment

Change Appointment Date

1

1. To change appointment date, select “Change Appointment Date”.

Changing of Appointment

1

Date*

24/07/2025

2

Event*

NTU (Intl)

3

Time*

NTU (Intl) - 9:38 AM-9:40 AM

Old Appointment Detail

Email:

Appointment ID:

05212374

Date:

24-July-2025

Time:

9:36 AM

Service:

Admission Health Screening
2025

Event:

NTU (Intl)

Venue:

Fullerton Health

1. Select your preferred Date
2. Under Event: Select the location of choice
3. Select the time. If there are no available slots the system will indicate accordingly.
4. Submit.

Changing of Appointment

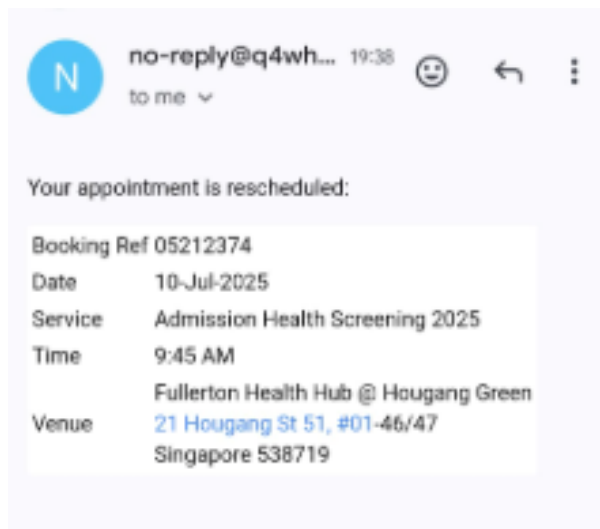
Your Appointment Is Successfully Rescheduled



Your Appointment Is Successfully Rescheduled

Email:		Appointment ID:	05212374
Date:			10-July-2025
Time:			9:45 AM-10:15 AM
Service:			Admission Health Screening 2025
Venue:			Fullerton Health

1. Upon successful rescheduling of your appointment, you will see the screenshot and receive an email.



Cancellation of Appointment

Manage Appointments

1



TYPES OF SERVICES

Fullerton Health

Please Select A Service.

Admission Health
Screening 2025

Retrieve Booked Time Slot

Please Enter The Mobile Number / E-Mail Address Used To Book The Appointment:

Mobile Number*

8123 4567

- OR -

Enter your Email Address*

Enter your Email Address

2

Send OTP

1. Select “Manage Appointment” on the top left
2. Key in your email address that you have used to make the appointment and select “Send OTP”. An OTP will be triggered to the email. Please key in the OTP and proceed. DO NOT use your mobile number.

Cancellation of Appointment

Appointment Details



Appointment Summary

Email Address:		Appointment ID:	05159836
		Date:	28-May-2025
		Time:	8:45 AM
		Venue:	Fullerton Health
		Service:	Admission Health Screening 2025
		Event:	NTU

1

Cancel AppointmentChange Appointment Date

1. To cancel your appointment, select “Cancel Appointment”.
2. You will receive the screenshot as shown below, and receive an email.

Your Appointment Is Successfully Cancelled

2

Your Appointment Is Successfully Cancelled

Email:		Appointment ID:	05212374
		Date:	10-July-2025
		Time:	9:45 AM
		Venue:	Fullerton Health

no-reply@q4wh... 19:45 to me

Your appointment is cancelled:

Hide quoted text

Booking Ref 05212374

Date	10-Jul-2025
Service	Admission Health Screening 2025
Time	9:45 AM
Venue	Fullerton Health Hub @ Hougang Green 21 Hougang St 51, #01-46/47 Singapore 538719