

Intro to FH Virtually Supervised Antigen Rapid Test (Tele-ART)

Bringing you closer to your Doctor with Fullerton Health Telemedicine



Affordable and Accessible Care for All in Asia Pacific

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1. If you don't already own app "FHN3"

- 1. Download our app from the respective store
- 2. Register for a FamilyCare Programme account, with registration code: FullertonART
- 3. Upon successful registration, login details will be sent to your registered mobile number and email address



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		FULLERTON HEALTH
		FamilyCare Programme Registration
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Step 1: Once in our app



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D-19 ART	Do you have any symptoms of Ac Infection? Example of Symptoms Sore Throat Cough	y signs or sute Respiratory	Do Exa	you have any contraindications? mple of Symptoms Runny / Blocked Nose Nosebleed In The Past 24 Hours Nasal Surgery In The Last 4 Weeks Facial Injury In The Last 8 Weeks
(RRT)	rever			

Yes

If you are facing ARI symptoms, you will be prompted to book a teleconsult with our Telemed GP to make sure you are suitable

No

Yes



No

Step 2: Make

	• • •		Registration	During consult	Post consult
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June 2022 No Tu We Th Fr Sa Su 28 29 30 1 2 3 4	A	Consultation Details	identification for verification	Last name	Booking Successful! Your appointment has been booked! Please review
5 6 7 8 9 10 11	You will be notified to begin the consultation on:	Services Supervised ART	3. Are at a suitable	Card Number	details below
2 13 14 15 16 17 18 9 20 21 22 23 24 25	14 JUNE 2022 10:00 am	Time Schedule 14 June 2020 10:00 am Patient Name Guoyang Ying	video	📃 VISA 🋑	JUNE 14, 2022 UPCOMING © 10:00 am 0
6 27 28 29 30 31	Confirm	Summary	consultation	🖬 Card Number 🔍	🌲 Mr. Leo 🖡 Supervised Antigen Rapit Test (ART)
ease choose time 07:30 AM © 12:30 AM	Edit Date & Time	Consultation Fees		MM/YY	
Remarks		Consultation S\$15.00 Subtotal S\$15.00		Submit Payment	Return To Home
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Next		Grand Total (incl. GST) S\$16.05			
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		Notes You may reschedule or cancel the appointment 2 hours ahead of time.			

Make Payment



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9:41

Please select your supervisor

Search supervisor name

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MR Leo ART Supervisor

Earliest at 09 Apr, 10:00am

Appointment

Earliest at 09 Apr, 10:00am

Earliest at 09 Apr, 10:00am

Earliest at 09 Apr, 10:00am

ART Clinic

DR Tu Dinh

ART Clinic

DR Tu Dinh ART Supervisor

DR Tu Dinh

ART Supervisor ART Clinic

ART Clinic

ART Supervisor

Step 1: Starting the Tele-ART process



Once connected, please proceed to show your identity document and both unopened ART kits, with the test kit batch no. clearly visible over the camera.

During consult

Do NOT throw away the packaging of the ART kit as you would need it for later

ART supervisor will once again check if patient has any ARI symptoms or contraindications.



Step 2: Doing your Tele-ART

During consult

Our ART supervisor will guide you through the swab process.





At all times, ART kit has to remain visible in the camera, including the whole of 15 minute wait window. Failure to do so may render the process to be void.



Registration

During consult

Step 3: Completion of your ART test



At the end of the 15 minute wait for results, show the results to the ART supervisor

If the ART test kit result shows an invalid result, you will be required to previous steps with your 2nd ART test kit with the ART supervisor



Step 4: Uploading photos of your ART test results

Registration







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Health Records Personal Records					
Folder Name					
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14 June 2022					
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HOME TELEMEDICINE CLINICS CLAIMS	••• More				

During consult



Post consult

Registration

DISPOSE

Dispose the used test kit as instructed.



After reading the results, bag all the used items in the test kit into one plastic bag or sealable bag and seal it. Place the sealed bag into another plastic bag.



Tie the second plastic bag with a rubber band or cable tie. Please ensure that the bags are tightly tied to protect your community.



Throw it into the rubbish chute or a pedal bin immediately.

Source: MOH

Make sure you have uploaded your results on the app.

(For RRT/PET/PDT/Referred by FH Doctors)

Validated ART results will be sent to you within 4 hours via SMS If you did not received your validated results, please contact our contact centre at +65 6715 9427

If you have tested positive, you can follow the instructions here: <u>https://www.covid.gov.sg/well-and-positive-or-condition-assessed-mild-by-doctor</u>

(For foreigners)

Validated ART results will be sent to you within 4 hours via email If you did not received your validated results, please contact our contact centre at +65 6715 9427

