



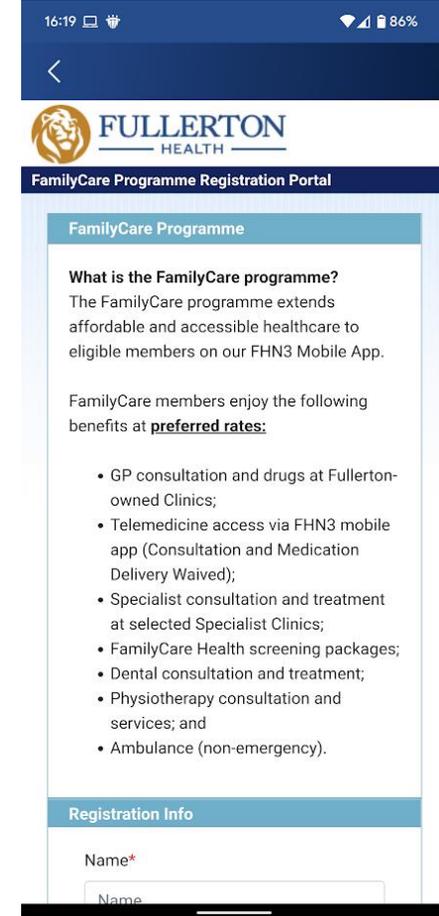
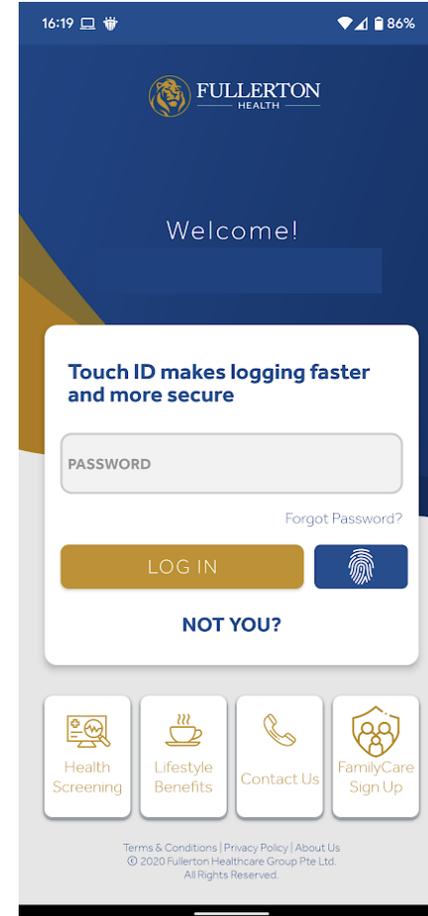
Intro to FH Virtually Supervised Antigen Rapid Test (Tele-ART)

Bringing you closer to your Doctor with Fullerton Health Telemedicine

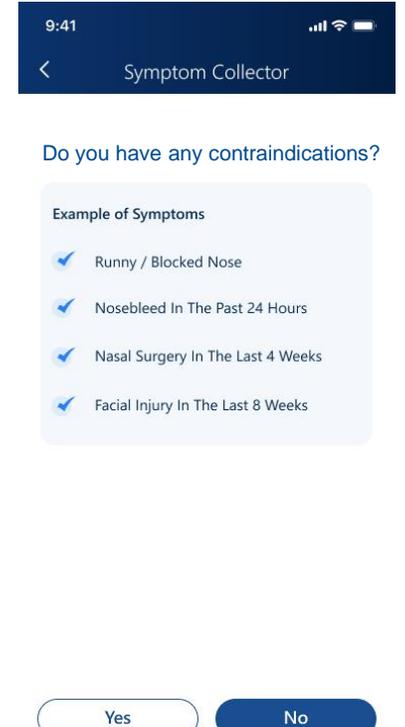
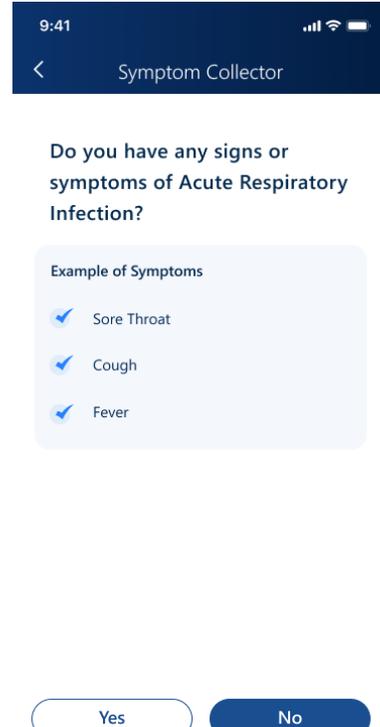
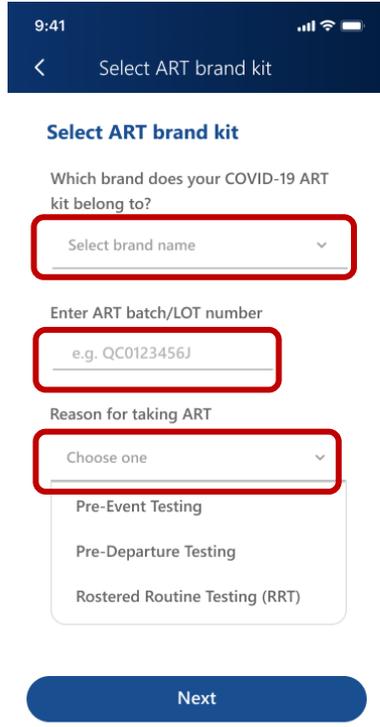
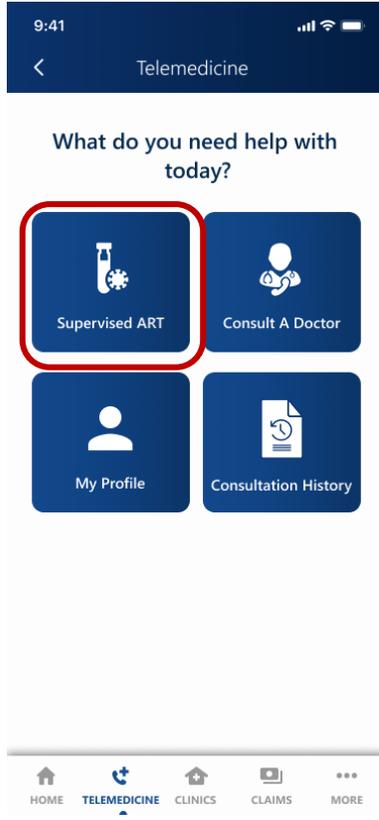
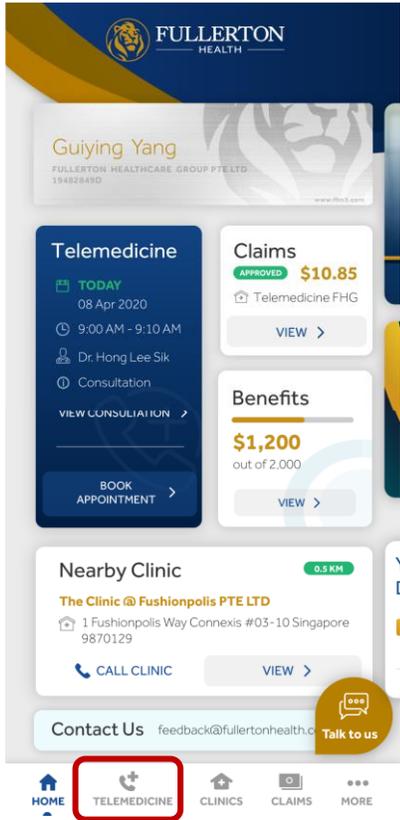


1. If you don't already own app "FHN3"

1. Download our app from the respective store
2. Register for a FamilyCare Programme account, with registration code: FullertonART
3. Upon successful registration, login details will be sent to your registered mobile number and email address



Step 1: Once in our app



If you are facing ARI symptoms, you will be prompted to book a teleconsult with our Telemed GP to make sure you are suitable

Step 2: Make an appointment

Registration

During consult

Post consult

9:41 Select your supervisor

Please select your supervisor

Search supervisor name

- MR Leo
ART Supervisor
ART Clinic
Earliest at 09 Apr, 10:00am
Appointment
- DR Tu Dinh
ART Supervisor
ART Clinic
Earliest at 09 Apr, 10:00am
- DR Tu Dinh
ART Supervisor
ART Clinic
Earliest at 09 Apr, 10:00am
- DR Tu Dinh
ART Supervisor
ART Clinic
Earliest at 09 Apr, 10:00am

9:41 Select a date & timeslot

Please fill up this details

Delivery address

Please choose date

June 2022

Mo	Tu	We	Th	Fr	Sa	Su
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Please choose time

07:30 AM 12:30 AM

Remarks

Next

9:41 Select a date & timeslot

Select a date & timeslot:

June 2022

You will be notified to begin the consultation on:

14 JUNE 2022
10:00 am

Confirm

Edit Date & Time

Select Appointment

9:41 Confirmation Payment

Selected Schedule

14 June 2022
10:00 am - 10:15 am

- Before appointment proceeding, please ensure you have:
 - 2 unopened ART kits
Please do not open the test kits, swab sticks and reagents until instructed to do so.
 - Suitable location for the video call
Please find a table long enough for the supervisor to have a complete view while you take the test
 - Your physical NRIC/ID/Passport
You will need this for proof of identification

Consultation Details

Supervisor: Mr. Leo
Services: Supervised ART
Time Schedule: 14 June 2020 10:00 am
Patient Name: Guoyang Ying

Summary

Consultation Fees	
Consultation	S\$15.00
Subtotal	S\$15.00
Total (Excl. GST)	S\$15.00
GST (7%)	S\$1.05
Grand Total (incl. GST)	S\$16.05

Payment: Private Pay
Corporate Benefit: \$0.00
Total Amount to Pay: S\$16.05

Notes
You may reschedule or cancel the appointment 2 hours ahead of time.

Make Payment

Before your scheduled appointment, please be sure you have the following:

- 2 unopened ART kits
- Your NRIC/ID with photo identification for verification
- Are at a suitable location for the video consultation

9:41 Payment

Total: \$21.40 SGD

First name

Last name

Card Number

VISA

Card Number

MM/YY

Submit Payment

9:41 Select your supervisor

Booking Successful!

Your appointment has been booked! Please review details below

JUNE 14, 2022 **UPCOMING**

10:00 am

Mr. Leo

Supervised Antigen Rapi Test (ART)

Return To Home

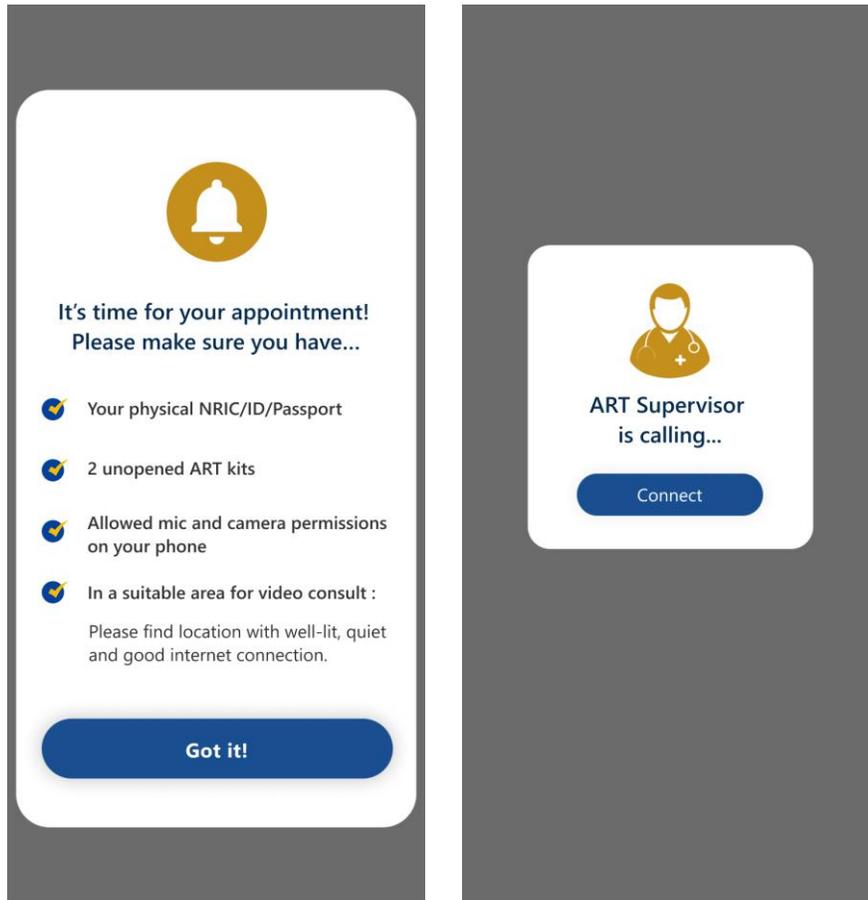
Add To Calendar

Step 1: Starting the Tele-ART process

Registration

During consult

Post consult



Once connected, please proceed to show your identity document and both unopened ART kits, with the test kit batch no. clearly visible over the camera.

Do NOT throw away the packaging of the ART kit as you would need it for later

ART supervisor will once again check if patient has any ARI symptoms or contraindications.

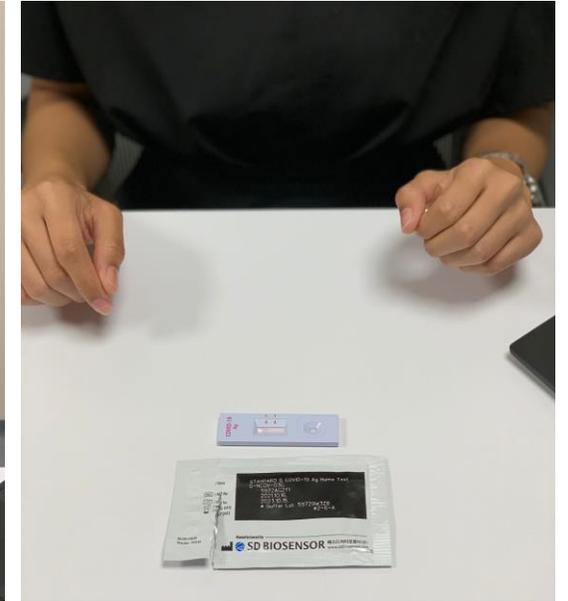
Step 2: Doing your Tele-ART

Registration

During consult

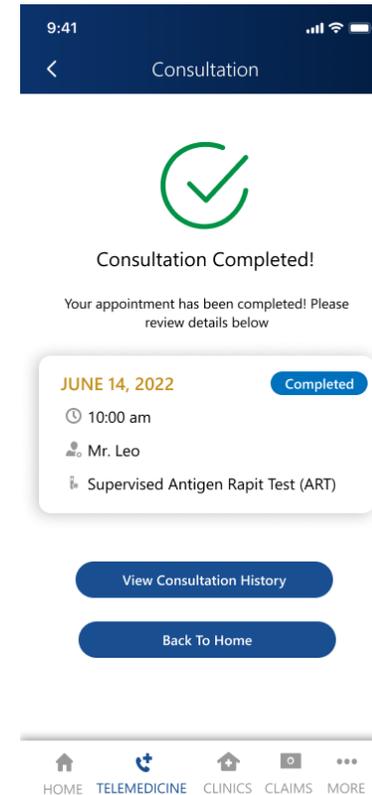
Post consult

Our ART supervisor will guide you through the swab process.



At all times, ART kit has to remain visible in the camera, including the whole of 15 minute wait window. Failure to do so may render the process to be void.

Step 3: Completion of your ART test



At the end of the 15 minute wait for results, show the results to the ART supervisor

If the ART test kit result shows an invalid result, you will be required to previous steps with your 2nd ART test kit with the ART supervisor

Registration

During consult

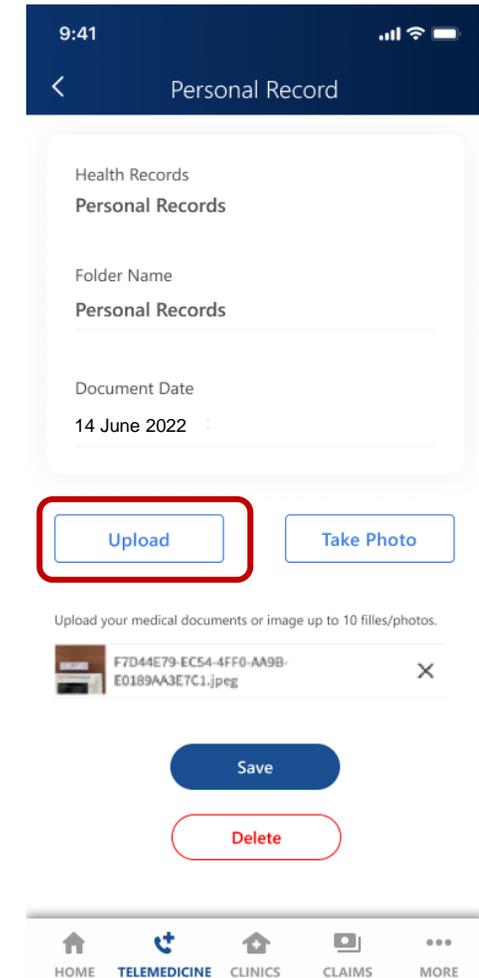
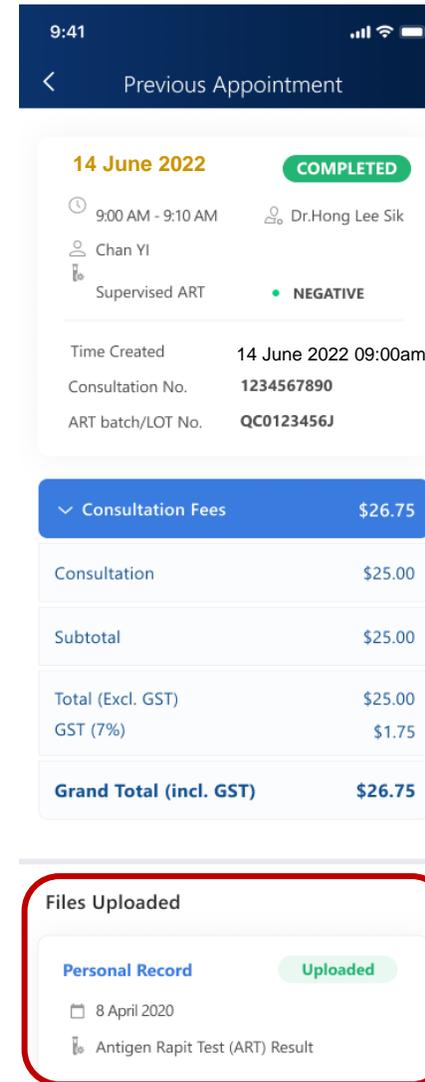
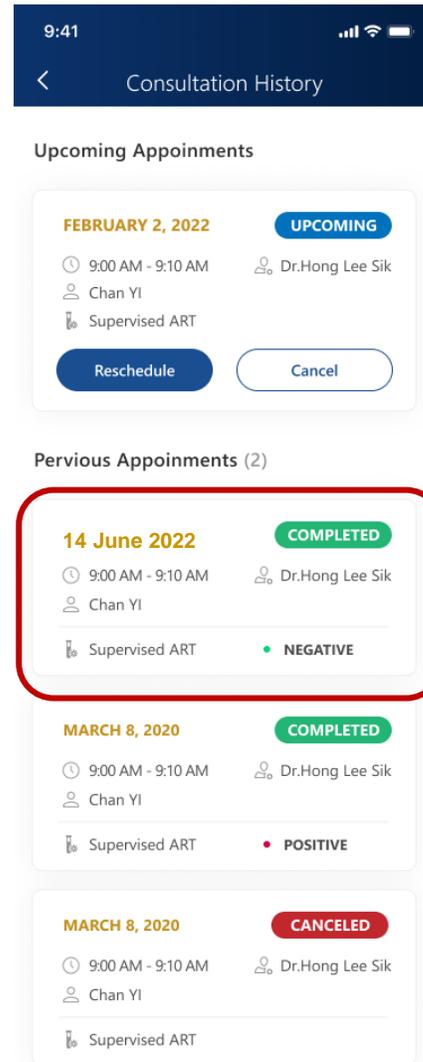
Post consult

Step 4: Uploading photos of your ART test results

Registration

During consult

Post consult



Post consult

Make sure you have uploaded your results on the app.

(For RRT/PET/PDT/Referred by FH Doctors)

Validated ART results will be sent to you within 4 hours via SMS
If you did not received your validated results, please contact our contact centre at +65 6715 9427

If you have tested positive, you can follow the instructions here:
<https://www.covid.gov.sg/well-and-positive-or-condition-assessed-mild-by-doctor>

(For foreigners)

Validated ART results will be sent to you within 4 hours via email
If you did not received your validated results, please contact our contact centre at +65 6715 9427

Registration

During consult

Post consult

DISPOSE

Dispose the used test kit as instructed.



After reading the results, bag all the used items in the test kit into one plastic bag or sealable bag and seal it. Place the sealed bag into another plastic bag.



Tie the second plastic bag with a rubber band or cable tie. Please ensure that the bags are tightly tied to protect your community.



Throw it into the rubbish chute or a pedal bin immediately.

Source: MOH